
**UNITED STATES
SECURITIES AND EXCHANGE COMMISSION
Washington, D.C. 20549**

Form 10-Q

(Mark One)

**QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d)
OF THE SECURITIES EXCHANGE ACT OF 1934
For the quarterly period ended December 31, 2019**

or

**TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d)
OF THE SECURITIES EXCHANGE ACT OF 1934
For the transition period from __ to __**

Commission file number: 001-34814

Capitol Federal Financial, Inc.

(Exact name of registrant as specified in its charter)

Maryland

(State or other jurisdiction of incorporation or organization)

27-2631712

(I.R.S. Employer Identification No.)

700 South Kansas Avenue, Topeka, Kansas

(Address of principal executive offices)

66603

(Zip Code)

(785) 235-1341

(Registrant's telephone number, including area code)

(Former name, former address and former fiscal year, if changed since last report)

Securities registered pursuant to Section 12(b) of the Act:

Title of each class	Trading Symbol(s)	Name of each exchange on which registered
Common Stock, par value \$0.01 per share	CFFN	The NASDAQ Stock Market LLC

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports) and (2) has been subject to such requirements for the past 90 days. Yes No

Indicate by check mark whether the registrant has submitted electronically every Interactive Data File required to be submitted pursuant to Rule 405 of Regulation S-T (§232.405 of this chapter) during the preceding 12 months (or for such shorter period that the registrant was required to submit such files). Yes No

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, a smaller reporting company, or an emerging growth company. See the definitions of "large accelerated filer," "accelerated filer," "smaller reporting company," and "emerging growth company" in Rule 12b-2 of the Exchange Act.

Large accelerated filer Accelerated filer Non-accelerated filer
Smaller reporting company Emerging growth company

If an emerging growth company, indicate by check mark if the registrant has elected not to use the extended transition period for complying with any new or revised financial accounting standards provided pursuant to Section 13(a) of the Exchange Act.

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act). Yes No

As of January 31, 2020, there were 141,512,165 shares of Capitol Federal Financial, Inc. common stock outstanding.

PART I - FINANCIAL INFORMATION

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PART I -- FINANCIAL INFORMATION
Item 1. Financial Statements

CAPITOL FEDERAL FINANCIAL, INC. AND SUBSIDIARY
CONSOLIDATED BALANCE SHEETS (Unaudited)
(Dollars in thousands, except per share amounts)

	December 31, 2019	September 30, 2019
ASSETS:		
Cash and cash equivalents (includes interest-earning deposits of \$46,427 and \$198,809)	\$ 70,703	\$ 220,370
Available-for-sale ("AFS") securities, at estimated fair value	1,229,587	1,204,863
Loans receivable, net (allowance for credit losses ("ACL") of \$9,435 and \$9,226)	7,429,207	7,416,747
Federal Home Loan Bank Topeka ("FHLB") stock, at cost	99,861	98,456
Premises and equipment, net	98,188	96,784
Income taxes receivable, net	—	2
Other assets	309,026	302,796
TOTAL ASSETS	\$ 9,236,572	\$ 9,340,018
LIABILITIES:		
Deposits	\$ 5,585,851	\$ 5,581,867
Borrowings	2,189,991	2,239,989
Advance payments by borrowers for taxes and insurance	27,284	65,686
Income taxes payable, net	3,802	—
Deferred income tax liabilities, net	15,308	14,282
Accounts payable and accrued expenses	107,742	101,868
Total liabilities	7,929,978	8,003,692
STOCKHOLDERS' EQUITY:		
Preferred stock, \$.01 par value; 100,000,000 shares authorized, no shares issued or outstanding	—	—
Common stock, \$.01 par value; 1,400,000,000 shares authorized, 141,502,665 and 141,440,030 shares issued and outstanding as of December 31, 2019 and September 30, 2019, respectively	1,415	1,414
Additional paid-in capital	1,211,172	1,210,226
Unearned compensation, Employee Stock Ownership Plan ("ESOP")	(34,279)	(34,692)
Retained earnings	138,213	174,277
Accumulated other comprehensive (loss) income ("AOCI"), net of tax	(9,927)	(14,899)
Total stockholders' equity	1,306,594	1,336,326
TOTAL LIABILITIES AND STOCKHOLDERS' EQUITY	\$ 9,236,572	\$ 9,340,018

See accompanying notes to consolidated financial statements.

CAPITOL FEDERAL FINANCIAL, INC. AND SUBSIDIARY

CONSOLIDATED STATEMENTS OF INCOME (Unaudited)

(Dollars in thousands, except per share amounts)

	For the Three Months Ended	
	December 31,	
	2019	2018
INTEREST AND DIVIDEND INCOME:		
Loans receivable	\$ 69,914	\$ 70,772
Mortgage-backed securities ("MBS")	6,102	6,523
FHLB stock	1,826	1,971
Investment securities	1,507	1,441
Cash and cash equivalents	687	1,714
Total interest and dividend income	<u>80,036</u>	<u>82,421</u>
INTEREST EXPENSE:		
Deposits	17,962	15,725
Borrowings	13,377	14,395
Total interest expense	<u>31,339</u>	<u>30,120</u>
NET INTEREST INCOME	48,697	52,301
PROVISION FOR CREDIT LOSSES	225	—
NET INTEREST INCOME AFTER PROVISION FOR CREDIT LOSSES	<u>48,472</u>	<u>52,301</u>
NON-INTEREST INCOME:		
Deposit service fees	3,062	3,352
Insurance commissions	691	626
Other non-interest income	1,751	1,446
Total non-interest income	<u>5,504</u>	<u>5,424</u>
NON-INTEREST EXPENSE:		
Salaries and employee benefits	13,471	12,962
Information technology and related expense	4,141	4,599
Occupancy, net	3,207	3,252
Advertising and promotional	1,410	760
Regulatory and outside services	1,343	1,766
Deposit and loan transaction costs	711	736
Office supplies and related expense	519	459
Federal insurance premium	—	528
Other non-interest expense	1,698	1,720
Total non-interest expense	<u>26,500</u>	<u>26,782</u>
INCOME BEFORE INCOME TAX EXPENSE	27,476	30,943
INCOME TAX EXPENSE	4,965	6,560
NET INCOME	<u>\$ 22,511</u>	<u>\$ 24,383</u>
Basic earnings per share ("EPS")	\$ 0.16	\$ 0.18
Diluted EPS	\$ 0.16	\$ 0.18
Basic weighted average common shares	137,898,010	137,550,920
Diluted weighted average common shares	137,976,122	137,592,379

See accompanying notes to consolidated financial statements.

CAPITOL FEDERAL FINANCIAL, INC. AND SUBSIDIARY
CONSOLIDATED STATEMENTS OF COMPREHENSIVE INCOME (Unaudited)

(Dollars in thousands)

	For the Three Months Ended December 31,	
	2019	2018
Net income	\$ 22,511	\$ 24,383
Other comprehensive income (loss), net of tax:		
Unrealized gains (losses) on AFS securities arising during the period, net of taxes of \$145 and \$(1,133)	(452)	3,527
Changes in unrealized gains (losses) on cash flow hedges, net of taxes of \$(1,741) and \$3,128	5,424	(9,744)
Comprehensive income	\$ 27,483	\$ 18,166

See accompanying notes to consolidated financial statements.

CAPITOL FEDERAL FINANCIAL, INC. AND SUBSIDIARY
CONSOLIDATED STATEMENTS OF STOCKHOLDERS' EQUITY (Unaudited)

(Dollars in thousands, except per share amounts)

	Common Stock	Additional Paid-In Capital	Unearned Compensation ESOP	Retained Earnings	AOCI	Total Stockholders' Equity
Balance at September 30, 2019	\$ 1,414	\$ 1,210,226	\$ (34,692)	\$ 174,277	\$(14,899)	\$ 1,336,326
Net income				22,511		22,511
Other comprehensive income, net of tax					4,972	4,972
Cumulative effect of adopting Accounting Standards Update ("ASU") 2016-02				88		88
ESOP activity		169	413			582
Restricted stock activity, net		(1)				(1)
Stock-based compensation		166				166
Stock options exercised	1	612				613
Cash dividends to stockholders (\$0.425 per share)				(58,663)		(58,663)
Balance at December 31, 2019	<u>\$ 1,415</u>	<u>\$ 1,211,172</u>	<u>\$ (34,279)</u>	<u>\$ 138,213</u>	<u>\$ (9,927)</u>	<u>\$ 1,306,594</u>
	Common Stock	Additional Paid-In Capital	Unearned Compensation ESOP	Retained Earnings	AOCI	Total Stockholders' Equity
Balance at September 30, 2018	\$ 1,412	\$ 1,207,644	\$ (36,343)	\$ 214,569	\$ 4,340	\$ 1,391,622
Net income				24,383		24,383
Other comprehensive loss, net of tax					(6,217)	(6,217)
Cumulative effect of adopting ASU 2014-09				394		394
ESOP activity		118	413			531
Stock-based compensation		95				95
Stock options exercised	1	466				467
Cash dividends to stockholders (\$0.475 per share)				(65,362)		(65,362)
Balance at December 31, 2018	<u>\$ 1,413</u>	<u>\$ 1,208,323</u>	<u>\$ (35,930)</u>	<u>\$ 173,984</u>	<u>\$(1,877)</u>	<u>\$ 1,345,913</u>

See accompanying notes to consolidated financial statements.

CAPITOL FEDERAL FINANCIAL, INC. AND SUBSIDIARY
CONSOLIDATED STATEMENTS OF CASH FLOWS (Unaudited)

(Dollars in thousands)

	For the Three Months Ended December 31,	
	2019	2018
CASH FLOWS FROM OPERATING ACTIVITIES:		
Net income	\$ 22,511	\$ 24,383
Adjustments to reconcile net income to net cash provided by operating activities:		
FHLB stock dividends	(1,826)	(1,971)
Provision for credit losses	225	—
Amortization and accretion of premiums and discounts on securities	228	388
Depreciation and amortization of premises and equipment	2,286	2,518
Amortization of intangible assets	500	608
Amortization of deferred amounts related to FHLB advances, net	2	2
Common stock committed to be released for allocation - ESOP	582	531
Stock-based compensation	166	95
Changes in:		
Unrestricted cash collateral (provided to)/received from derivative counterparties, net	—	(9,970)
Other assets, net	1,237	1,050
Income taxes payable/receivable, net	3,808	5,589
Deferred income tax liabilities, net	(597)	(746)
Accounts payable and accrued expenses	(2,312)	(8,175)
Net cash provided by operating activities	26,810	14,302
CASH FLOWS FROM INVESTING ACTIVITIES:		
Purchase of AFS securities	(149,359)	—
Proceeds from calls, maturities and principal reductions of AFS securities	123,810	51,003
Proceeds from calls, maturities and principal reductions of held-to-maturity ("HTM") securities	—	42,876
Proceeds from the redemption of FHLB stock	421	94,500
Purchase of FHLB stock	—	(93,324)
Net change in loans receivable	(12,844)	(11,898)
Purchase of premises and equipment	(3,882)	(2,183)
Proceeds from sale of other real estate owned ("OREO")	585	631
Proceeds from bank-owned life insurance ("BOLI") death benefit	490	—
Net cash (used in) provided by investing activities	(40,779)	81,605

(Continued)

CAPITOL FEDERAL FINANCIAL, INC. AND SUBSIDIARY
CONSOLIDATED STATEMENTS OF CASH FLOWS (Unaudited)
(Dollars in thousands)

	For the Three Months Ended	
	December 31,	
	2019	2018
CASH FLOWS FROM FINANCING ACTIVITIES:		
Cash dividends paid	(58,663)	(65,362)
Net change in deposits	3,984	(45,490)
Proceeds from borrowings	362,400	2,615,000
Repayments on borrowings	(412,400)	(2,618,866)
Change in advance payments by borrowers for taxes and insurance	(38,402)	(36,858)
Stock options exercised	613	467
Net cash used in financing activities	<u>(142,468)</u>	<u>(151,109)</u>
NET DECREASE IN CASH, CASH EQUIVALENTS, RESTRICTED CASH AND RESTRICTED CASH EQUIVALENTS	<u>(156,437)</u>	<u>(55,202)</u>
CASH, CASH EQUIVALENTS, RESTRICTED CASH AND RESTRICTED CASH EQUIVALENTS:		
Beginning of period	253,700	139,055
End of period	<u>\$ 97,263</u>	<u>\$ 83,853</u>
SUPPLEMENTAL DISCLOSURE OF NONCASH INVESTING AND FINANCING ACTIVITIES:		
Operating lease right-of-use assets obtained	<u>\$ 15,658</u>	<u>\$ —</u>
Operating lease liabilities obtained	<u>\$ 15,543</u>	<u>\$ —</u>

See accompanying notes to consolidated financial statements.

(Concluded)

Notes to Consolidated Financial Statements (Unaudited)

1. SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

Basis of Presentation - The consolidated financial statements include the accounts of Capitol Federal Financial, Inc.® (the "Company") and its wholly-owned subsidiary, Capitol Federal Savings Bank (the "Bank"). The Bank has two wholly-owned subsidiaries, Capitol Funds, Inc. and Capital City Investments, Inc. Capitol Funds, Inc. has a wholly-owned subsidiary, Capitol Federal Mortgage Reinsurance Company. Capital City Investments, Inc. is a real estate and investment holding company. All intercompany accounts and transactions have been eliminated in consolidation. The consolidated financial statements have been prepared in accordance with accounting principles generally accepted in the United States of America ("GAAP") for interim financial information and with the instructions to Form 10-Q and Rule 10-01 of Regulation S-X. Accordingly, they do not include all of the information and footnotes required by GAAP for complete financial statements. In the opinion of management, all adjustments (consisting of normal recurring adjustments) considered necessary for a fair presentation have been included. These statements should be read in conjunction with the consolidated financial statements and notes thereto included in the Company's Annual Report on [Form 10-K](#) for the fiscal year ended September 30, 2019, filed with the Securities and Exchange Commission ("SEC"). Interim results are not necessarily indicative of results for a full year.

Cash, Cash Equivalents, Restricted Cash and Restricted Cash Equivalents - Cash, cash equivalents, restricted cash and restricted cash equivalents reported in the statement of cash flows include cash and cash equivalents of \$70.7 million and \$220.4 million at December 31, 2019 and September 30, 2019, respectively, and restricted cash and cash equivalents of \$26.6 million and \$33.3 million at December 31, 2019 at September 30, 2019, respectively, which was included in other assets on the consolidated balance sheet. The restricted cash and cash equivalents relate to the collateral postings to/from the Bank's derivative counterparties associated with the Bank's interest rate swaps. See additional discussion regarding the interest rate swaps in Note 5. Borrowed Funds.

Net Presentation of Cash Flows Related to Borrowings - At times, the Bank enters into certain FHLB advances with contractual maturities of 90 days or less. Cash flows related to these advances are reported on a net basis in the consolidated statements of cash flows. There was no FHLB advance activity reported on a net basis in the consolidated statements of cash flows during the three months ended December 31, 2019 and 2018.

Leases - The Company leases real estate property for branches, ATMs, and certain equipment. All of the leases in which the Company is the lessee are classified as operating leases. The Company determines if an arrangement is a lease at inception and if the lease is an operating lease or a finance lease.

Operating lease right-of-use assets represent the Company's right to use an underlying asset during the lease term and operating lease liabilities represent the Company's obligation to make lease payments arising from the lease. The right-of-use assets associated with operating leases are recorded in other assets in the Company's consolidated balance sheets. The lease liabilities associated with operating leases are included in accounts payable and accrued expenses on the consolidated balance sheets. The period over which the right-of-use asset is amortized is generally the lesser of the expected remaining term or the remaining useful life of the leased asset. The lease liability is decreased as periodic lease payments are made. The Company performs impairment assessments for right-of-use assets when events or changes in circumstances indicate that their carrying values may not be recoverable.

The calculated amount of the right-of-use assets and lease liabilities are impacted by the length of the lease term and the discount rate used to calculate the present value of the minimum remaining lease payments. The Company's lease agreements often include one or more options to renew at the Company's discretion. If, at lease inception, the Company considers the exercising of a renewal option to be reasonably certain, the Company includes the extended term in the calculation of the right-of-use asset and lease liability. Generally, the Company cannot practically determine the interest rate implicit in the lease so the Company's incremental borrowing rate is used as the discount rate for the lease. The Company uses FHLB advance interest rates, which have been deemed as the Company's incremental borrowing rate, at lease inception based upon the term of the lease. For operating leases existing prior to October 1, 2019, the rate for the remaining lease term as of October 1, 2019 was applied. The Company's lease agreements do not contain any material residual value guarantees or material restrictive covenants.

Lease expense, variable lease expense and short-term lease expense are included in occupancy expense in the Company's consolidated statements of income. For facility-related leases, the Company elected, by lease class, to not separate lease and non-lease components. Lease expense is recognized on a straight-line basis over the lease term. Variable lease expense primarily represents payments such as common area maintenance and utilities and are recognized as expense in the period when those payments are incurred. Short-term lease expense relates to leases with an initial term of 12 months or less. The Company has elected to not record a right-of-use asset or lease liability for short-term leases.

Recent Accounting Pronouncements - In February 2016, the Financial Accounting Standards Board ("FASB") issued ASU 2016-02, *Leases*. The ASU, as amended, revises lease accounting guidance by requiring that lessees recognize the assets and liabilities arising

from leases on the balance sheet. Additionally, the ASU requires entities to disclose both quantitative and qualitative information regarding their leasing activities. The accounting applied by a lessor is largely unchanged from that applied under the previous guidance. In July 2018, the FASB issued ASU 2018-11, *Leases*, which provides entities with relief from the costs of implementation by allowing the option to not restate comparative periods as part of the transition. The ASU, as amended, became effective for the Company on October 1, 2019. Upon adoption, the Company elected the modified retrospective approach and the optional transition method under which the Company used the effective date as the date of initial application of the amendments. The optional practical expedients the Company elected include: (1) not reassessing whether any expired or existing contracts are or contain leases, (2) not reassessing the classification of any expired or existing contracts, (3) not reassessing initial direct costs for existing leases, and (4) using hindsight for leases existing at adoption date. For leases with an initial term of 12 months or less, the Company elected the short-term lease option, which entails not recognizing right-of-use assets and lease liabilities for these leases. Additionally, the Company elected, for facility-related leases, the practical expedient that allows an entity to elect, by lease class, the ability to not separate lease and non-lease components. Upon adoption, the Company recognized a right-of-use asset of \$15.7 million and a lease liability of \$15.5 million, related to the Company's non-cancellable operating lease commitments based on the present value of the expected remaining lease payments as of October 1, 2019. The cumulative-effect adjustment to retained earnings at the time of adoption totaled \$88 thousand. These ASUs did not have a material impact on the Company's results of operations and cash flows at the time of adoption. The disclosures required by the ASU are included in Note 9. Leases.

In June 2016, the FASB issued ASU 2016-13, *Financial Instruments - Credit Losses: Measurement of Credit Losses on Financial Instruments*. The ASU, as amended, replaces the incurred loss impairment methodology in current GAAP, which requires credit losses to be recognized when it is probable that a loss has been incurred, with a new impairment methodology. The new impairment methodology requires an entity to measure, at each reporting date, the expected credit losses of financial assets not measured at fair value, such as loans and loan commitments, over their contractual lives. Under the new impairment methodology, expected credit losses will be measured at each reporting date based on historical experience, current conditions, and reasonable and supportable forecasts. Additionally, the ASU amends the current credit loss measurements for AFS debt securities. Credit losses related to AFS debt securities will be recorded through the ACL rather than as a direct write-down as per current GAAP. The ASU also requires enhanced disclosures related to credit quality and significant estimates and judgments used by management when estimating credit losses. The ASU will become effective for the Company on October 1, 2020. The Company continues to work with a software provider on the application and implementation of the new accounting guidance. The integration of the Company's data with the software provider is complete. Model development, with the assistance of the software provider, is currently in process. While we are currently unable to reasonably estimate the impact of adopting this ASU, we expect the impact of adoption will be influenced by the composition of our loan and securities portfolios as well as the economic conditions and forecasts at the time of adoption.

In August 2018, the FASB issued ASU 2018-13, *Fair Value Measurement: Disclosure Framework - Changes to the Disclosures Requirements for Fair Value Measurement*. This ASU eliminates, modifies and adds certain disclosure requirements for fair value measurements. The ASU adds disclosure requirements for the changes in unrealized gains and losses included in other comprehensive income for recurring Level 3 fair value measurements and the range and weighted average of significant unobservable inputs used to develop Level 3 fair value measurements. The effective date of this ASU for the Company is October 1, 2020, with early adoption permitted. Entities are allowed to elect early adoption of the eliminated or modified disclosure requirements and delay adoption of the new disclosure requirements until their effective date. Since this ASU only requires disclosure changes, it will not have a significant impact on the Company's consolidated financial condition and results of operations.

In August 2018, the FASB issued ASU 2018-15, *Intangibles - Goodwill and Other - Internal-Use Software: Customer's Accounting for Implementation Costs Incurred in a Cloud Computing Arrangement That Is a Service Contract*. The ASU aligns the requirements for capitalizing implementation costs incurred in a hosting arrangement that is a service contract with the requirements for capitalizing implementation costs incurred to develop or obtain internal-use software (and hosting arrangements that include internal-use software license). The effective date of this ASU for the Company is October 1, 2020, with early adoption permitted. The Company is currently evaluating the effect of the ASU on the Company's consolidated financial condition, results of operations and disclosures.

In April 2019, the FASB issued ASU 2019-04, *Codification Improvements to Topic 326, Financial Instruments-Credit Losses, Topic 815, Derivatives and Hedging, and Topic 825, Financial Instruments*. This ASU makes clarifications and corrections to the application of the guidance contained in each of the amended topics. According to the provisions of the ASU, entities that have not adopted ASU 2017-12 prior to the issuance of ASU 2019-04 shall adopt the provisions of both ASUs at the same time. The effective date of the non-hedging amendments contained in ASU 2019-04 for the Company is October 1, 2020. The Company is currently evaluating the effect of the non-hedging amendments contained in this ASU on the Company's consolidated financial condition, results of operations and disclosures.

2. EARNINGS PER SHARE

Shares acquired by the ESOP are not included in basic average shares outstanding until the shares are committed for allocation or vested to an employee's individual account. Unvested shares awarded pursuant to the Company's restricted stock benefit plans are treated as participating securities in the computation of EPS pursuant to the two-class method as they contain nonforfeitable rights to dividends. The two-class method is an earnings allocation that determines EPS for each class of common stock and participating security.

	For the Three Months Ended	
	December 31,	
	2019	2018
	<small>(Dollars in thousands, except per share amounts)</small>	
Net income	\$ 22,511	\$ 24,383
Income allocated to participating securities	(19)	(9)
Net income available to common stockholders	<u>\$ 22,492</u>	<u>\$ 24,374</u>
Average common shares outstanding	137,897,561	137,550,471
Average committed ESOP shares outstanding	449	449
Total basic average common shares outstanding	<u>137,898,010</u>	<u>137,550,920</u>
Effect of dilutive stock options	<u>78,112</u>	<u>41,459</u>
Total diluted average common shares outstanding	<u>137,976,122</u>	<u>137,592,379</u>
Net EPS:		
Basic	<u>\$ 0.16</u>	<u>\$ 0.18</u>
Diluted	<u>\$ 0.16</u>	<u>\$ 0.18</u>
Antidilutive stock options, excluded from the diluted average common shares outstanding calculation	<u>435,750</u>	<u>550,021</u>

3. SECURITIES

The following tables reflect the amortized cost, estimated fair value, and gross unrealized gains and losses of AFS securities at the dates presented. The majority of the MBS and investment securities portfolios are composed of securities issued by United States government-sponsored enterprises ("GSEs").

	December 31, 2019			
	Amortized	Gross	Gross	Estimated
	Cost	Unrealized	Unrealized	Fair
		(Dollars in thousands)		
MBS	\$ 924,732	\$ 14,983	\$ 2,398	\$ 937,317
GSE debentures	274,994	257	96	275,155
Municipal bonds	17,050	65	—	17,115
	<u>\$ 1,216,776</u>	<u>\$ 15,305</u>	<u>\$ 2,494</u>	<u>\$ 1,229,587</u>

	September 30, 2019			
	Amortized	Gross	Gross	Estimated
	Cost	Unrealized	Unrealized	Fair
		(Dollars in thousands)		
MBS	\$ 923,256	\$ 15,571	\$ 2,340	\$ 936,487
GSE debentures	249,828	304	178	249,954
Municipal bonds	18,371	52	1	18,422
	<u>\$ 1,191,455</u>	<u>\$ 15,927</u>	<u>\$ 2,519</u>	<u>\$ 1,204,863</u>

The following tables summarize the estimated fair value and gross unrealized losses of those AFS securities on which an unrealized loss at the dates presented was reported and the continuous unrealized loss position for less than 12 months and equal to or greater than 12 months as of the dates presented.

	December 31, 2019			
	Less Than 12 Months		Equal to or Greater Than 12 Months	
	Estimated	Unrealized	Estimated	Unrealized
	Fair Value	Losses	Fair Value	Losses
		(Dollars in thousands)		
MBS	\$ 71,249	\$ 387	\$ 174,037	\$ 2,011
GSE debentures	24,946	54	74,952	42
Municipal bonds	—	—	—	—
	<u>\$ 96,195</u>	<u>\$ 441</u>	<u>\$ 248,989</u>	<u>\$ 2,053</u>

	September 30, 2019			
	Less Than 12 Months		Equal to or Greater Than 12 Months	
	Estimated	Unrealized	Estimated	Unrealized
	Fair Value	Losses	Fair Value	Losses
		(Dollars in thousands)		
MBS	\$ 111,368	\$ 126	\$ 199,442	\$ 2,214
GSE debentures	—	—	74,812	178
Municipal bonds	1,755	1	—	—
	<u>\$ 113,123</u>	<u>\$ 127</u>	<u>\$ 274,254</u>	<u>\$ 2,392</u>

The unrealized losses at December 31, 2019 and September 30, 2019 were a result of an increase in market yields from the time the securities were purchased. In general, as market yields rise, the fair value of securities will decrease; as market yields fall, the fair value of securities will increase. Management generally views changes in fair value caused by changes in market yields as temporary. Therefore, these securities have not been classified as other-than-temporarily impaired. The impairment is also considered temporary because scheduled coupon payments have been made, it is anticipated that the entire principal balance will be collected as scheduled, and management neither intends to sell the securities, nor is it more likely than not that the Company will be required to sell the securities, before the recovery of the remaining amortized cost amount, which could be at maturity. As a result of the analysis, management has concluded that no other-than-temporary impairments existed at December 31, 2019 or September 30, 2019.

The amortized cost and estimated fair value of AFS debt securities as of December 31, 2019, by contractual maturity, are shown below. Actual principal repayments may differ from contractual maturities due to prepayment or early call privileges by the issuer. In the case of MBS, borrowers on the underlying loans generally have the right to prepay their loans without prepayment penalty. For this reason, MBS are not included in the maturity categories.

	Amortized Cost	Estimated Fair Value
	(Dollars in thousands)	
One year or less	\$ 81,453	\$ 81,417
One year through five years	185,591	185,853
Five years through ten years	25,000	25,000
	<u>292,044</u>	<u>292,270</u>
MBS	924,732	937,317
	<u>\$ 1,216,776</u>	<u>\$ 1,229,587</u>

The following table presents the taxable and non-taxable components of interest income on investment securities for the periods presented.

	For the Three Months Ended December 31,	
	2019	2018
	(Dollars in thousands)	
Taxable	\$ 1,437	\$ 1,348
Non-taxable	70	93
	<u>\$ 1,507</u>	<u>\$ 1,441</u>

The following table summarizes the carrying value of securities pledged as collateral for the obligations indicated below as of the dates presented.

	December 31, 2019	September 30, 2019
	(Dollars in thousands)	
Public unit deposits	\$ 307,875	\$ 381,143
Repurchase agreements	108,000	108,271
Federal Reserve Bank of Kansas City ("FRB of Kansas City")	6,109	6,636
	<u>\$ 421,984</u>	<u>\$ 496,050</u>

4. LOANS RECEIVABLE AND ALLOWANCE FOR CREDIT LOSSES

Loans receivable, net at the dates presented is summarized as follows:

	<u>December 31, 2019</u>	<u>September 30, 2019</u>
	(Dollars in thousands)	
One- to four-family:		
Originated	\$ 3,927,015	\$ 3,873,851
Correspondent purchased	2,343,750	2,349,877
Bulk purchased	237,691	252,347
Construction	38,771	36,758
Total	<u>6,547,227</u>	<u>6,512,833</u>
Commercial:		
Commercial real estate	583,848	583,617
Commercial and industrial	57,019	61,094
Construction	107,372	123,159
Total	<u>748,239</u>	<u>767,870</u>
Consumer:		
Home equity	118,491	120,587
Other	10,877	11,183
Total	<u>129,368</u>	<u>131,770</u>
Total loans receivable	7,424,834	7,412,473
Less:		
ACL	9,435	9,226
Discounts/unearned loan fees	30,323	31,058
Premiums/deferred costs	(44,131)	(44,558)
	<u>\$ 7,429,207</u>	<u>\$ 7,416,747</u>

Lending Practices and Underwriting Standards - Originating and purchasing one- to four-family loans is the Bank's primary lending business. The Bank also originates consumer loans primarily secured by one- to four-family residential properties and originates and participates in commercial loans. The Bank has a loan concentration in one- to four-family loans and a geographic concentration of these loans in Kansas and Missouri.

One- to four-family loans - Full documentation to support an applicant's credit and income, and sufficient funds to cover all applicable fees and reserves at closing, are required on all loans. Generally, loans are underwritten according to the "ability to repay" and "qualified mortgage" standards, as issued by the Consumer Financial Protection Bureau ("CFPB"). Properties securing one- to four-family loans are appraised by either staff appraisers or fee appraisers, both of which are independent of the loan origination function.

The underwriting standards for loans purchased from correspondent lenders are generally similar to the Bank's internal underwriting standards. The underwriting of loans purchased from correspondent lenders on a loan-by-loan basis is performed by the Bank's underwriters.

The Bank also originates owner-occupied construction-to-permanent loans secured by one- to four-family residential real estate. Construction draw requests and the supporting documentation are reviewed and approved by designated personnel. The Bank also performs regular documented inspections of the construction project to ensure the funds are being used for the intended purpose and the project is being completed according to the plans and specifications provided.

Commercial loans - The Bank's commercial real estate and commercial construction loans are originated by the Bank or are in participation with a lead bank. When underwriting a commercial real estate or commercial construction loan, several factors are considered, such as the income producing potential of the property, cash equity provided by the borrower, the financial strength of the borrower, managerial expertise of the borrower or tenant, feasibility studies, lending experience with the borrower and the marketability of the property. For commercial real estate and commercial construction participation loans, the Bank performs the

same underwriting procedures as if the loan was being originated by the Bank. At the time of origination, loan-to-value ("LTV") ratios on commercial real estate loans generally do not exceed 85% of the appraised value of the property securing the loans and the minimum debt service coverage ratio is generally 1.15. For commercial construction loans, LTV ratios generally do not exceed 80% of the projected appraised value of the property securing the loans and the minimum debt service coverage ratio is generally 1.15, but it applies to the projected cash flows, and the borrower must have successful experience with the construction and operation of properties similar to the subject property. Appraisals on properties securing these loans are performed by independent state certified fee appraisers.

The Bank's commercial and industrial loans are generally made in the Bank's market areas and are underwritten on the basis of the borrower's ability to service the debt from income. Working capital loans are primarily collateralized by short-term assets whereas term loans are primarily collateralized by long-term assets. In general, commercial and industrial loans involve more credit risk than commercial real estate loans due to the type of collateral securing these loans. As a result of these additional complexities, variables and risks, these loans require more thorough underwriting and servicing than other types of loans.

Consumer loans - The Bank offers a variety of secured consumer loans, including home equity loans and lines of credit, home improvement loans, vehicle loans, and loans secured by deposits. The Bank also originates a very limited amount of unsecured loans. The majority of the consumer loan portfolio is comprised of home equity lines of credit for which the Bank also has the first mortgage or the home equity line of credit is in the first lien position.

The underwriting standards for consumer loans include a determination of an applicant's payment history on other debts and an assessment of an applicant's ability to meet existing obligations and payments on the proposed loan. Although creditworthiness of an applicant is a primary consideration, the underwriting process also includes a comparison of the value of the security in relation to the proposed loan amount.

Credit Quality Indicators - Based on the Bank's lending emphasis and underwriting standards, management has segmented the loan portfolio into three segments: (1) one- to four-family; (2) consumer; and (3) commercial. These segments are further divided into classes for purposes of providing disaggregated information about the credit quality of the loan portfolio. The classes are: one- to four-family - originated, one- to four-family - correspondent purchased, one- to four-family - bulk purchased, consumer - home equity, consumer - other, commercial - commercial real estate, and commercial - commercial and industrial. One- to four-family construction loans are included in either the originated class or correspondent purchased class, and commercial construction loans are included in the commercial real estate class.

The Bank's primary credit quality indicators for the one- to four-family and consumer - home equity loan portfolios are delinquency status, asset classifications, LTV ratios, and borrower credit scores. The Bank's primary credit quality indicators for the commercial and consumer - other loan portfolios are delinquency status and asset classifications.

The following tables present the recorded investment, by class, in loans 30 to 89 days delinquent, loans 90 or more days delinquent or in foreclosure, total delinquent loans, current loans, and total recorded investment at the dates presented. The recorded investment in loans is defined as the unpaid principal balance of a loan, less charge-offs and inclusive of unearned loan fees and deferred costs. At December 31, 2019 and September 30, 2019, all loans 90 or more days delinquent were on nonaccrual status.

December 31, 2019

	30 to 89 Days Delinquent	90 or More Days Delinquent or in Foreclosure	Total Delinquent Loans	Current Loans	Total Recorded Investment
(Dollars in thousands)					
One- to four-family:					
Originated	\$ 8,980	\$ 3,527	\$ 12,507	\$ 3,938,497	\$ 3,951,004
Correspondent purchased	4,179	1,395	5,574	2,369,379	2,374,953
Bulk purchased	3,345	701	4,046	234,723	238,769
Commercial:					
Commercial real estate	963	—	963	687,095	688,058
Commercial and industrial	231	—	231	56,385	56,616
Consumer:					
Home equity	442	328	770	117,637	118,407
Other	45	12	57	10,778	10,835
	<u>\$ 18,185</u>	<u>\$ 5,963</u>	<u>\$ 24,148</u>	<u>\$ 7,414,494</u>	<u>\$ 7,438,642</u>

September 30, 2019

	30 to 89 Days Delinquent	90 or More Days Delinquent or in Foreclosure	Total Delinquent Loans	Current Loans	Total Recorded Investment
(Dollars in thousands)					
One- to four-family:					
Originated	\$ 7,187	\$ 3,261	\$ 10,448	\$ 3,885,335	\$ 3,895,783
Correspondent purchased	2,762	1,023	3,785	2,377,629	2,381,414
Bulk purchased	3,624	1,484	5,108	248,376	253,484
Commercial:					
Commercial real estate	762	—	762	702,377	703,139
Commercial and industrial	70	173	243	60,340	60,583
Consumer:					
Home equity	446	302	748	119,688	120,436
Other	78	21	99	11,035	11,134
	<u>\$ 14,929</u>	<u>\$ 6,264</u>	<u>\$ 21,193</u>	<u>\$ 7,404,780</u>	<u>\$ 7,425,973</u>

The recorded investment in mortgage loans secured by residential real estate properties for which formal foreclosure proceedings were in process as of December 31, 2019 and September 30, 2019 was \$1.6 million and \$1.5 million, respectively, which is included in loans 90 or more days delinquent or in foreclosure in the table above. The carrying value of residential OREO held as a result of obtaining physical possession upon completion of a foreclosure or through completion of a deed in lieu of foreclosure was \$512 thousand at December 31, 2019 and \$745 thousand at September 30, 2019.

The following table presents the recorded investment, by class, in loans classified as nonaccrual at the dates presented.

	<u>December 31, 2019</u>	<u>September 30, 2019</u>
	(Dollars in thousands)	
One- to four-family:		
Originated	\$ 4,159	\$ 4,436
Correspondent purchased	1,395	1,023
Bulk purchased	835	1,551
Commercial:		
Commercial real estate	187	—
Commercial and industrial	175	173
Consumer:		
Home equity	328	337
Other	12	21
	<u>\$ 7,091</u>	<u>\$ 7,541</u>

In accordance with the Bank's asset classification policy, management regularly reviews the problem loans in the Bank's portfolio to determine whether any loans require classification. Loan classifications are defined as follows:

- Special mention - These loans are performing loans on which known information about the collateral pledged or the possible credit problems of the borrower(s) have caused management to have doubts as to the ability of the borrower(s) to comply with present loan repayment terms and which may result in the future inclusion of such loans in the non-performing loan categories.
- Substandard - A loan is considered substandard if it is inadequately protected by the current net worth and paying capacity of the obligor or of the collateral pledged, if any. Substandard loans include those characterized by the distinct possibility the Bank will sustain some loss if the deficiencies are not corrected.
- Doubtful - Loans classified as doubtful have all the weaknesses inherent in those classified as substandard, with the added characteristic that the weaknesses present make collection or liquidation in full on the basis of currently existing facts and conditions and values highly questionable and improbable.
- Loss - Loans classified as loss are considered uncollectible and of such little value that their continuance as assets on the books is not warranted.

The following table sets forth the recorded investment in loans classified as special mention or substandard, by class, at the dates presented. Special mention and substandard loans are included in the ACL formula analysis model if the loans are not individually evaluated for loss. Loans classified as doubtful or loss are individually evaluated for loss. At the dates presented, there were no loans classified as doubtful, and all loans classified as loss were fully charged-off.

	<u>December 31, 2019</u>		<u>September 30, 2019</u>	
	<u>Special Mention</u>	<u>Substandard</u>	<u>Special Mention</u>	<u>Substandard</u>
	(Dollars in thousands)			
One- to four-family:				
Originated	\$ 12,558	\$ 16,901	\$ 12,941	\$ 15,628
Correspondent purchased	3,102	3,248	2,349	2,785
Bulk purchased	100	5,080	102	5,294
Commercial:				
Commercial real estate	51,556	2,599	52,891	2,472
Commercial and industrial	1,232	2,752	1,215	3,057
Consumer:				
Home equity	366	673	280	696
Other	8	10	2	24
	<u>\$ 68,922</u>	<u>\$ 31,263</u>	<u>\$ 69,780</u>	<u>\$ 29,956</u>

The following table shows the weighted average credit score and weighted average LTV for one- to four-family loans and consumer home equity loans at the dates presented. Borrower credit scores are intended to provide an indication as to the likelihood that a borrower will repay their debts. Credit scores are updated at least semiannually, with the last update in September 2019, from a nationally recognized consumer rating agency. The LTV ratios provide an estimate of the extent to which the Bank may incur a loss on any given loan that may go into foreclosure. The consumer - home equity LTV does not take into account the first lien position, if applicable. The LTV ratios were based on the current loan balance and either the lesser of the purchase price or original appraisal, or the most recent Bank appraisal, if available. In most cases, the most recent appraisal was obtained at the time of origination.

	December 31, 2019		September 30, 2019	
	Credit Score	LTV	Credit Score	LTV
One- to four-family - originated	768	62%	768	62%
One- to four-family - correspondent	764	65	765	65
One- to four-family - bulk purchased	763	61	762	61
Consumer - home equity	754	19	754	19
	766	62	766	62

Troubled Debt Restructurings ("TDRs") - The following tables present the recorded investment prior to restructuring and immediately after restructuring in all loans restructured during the periods presented. These tables do not reflect the recorded investment at the end of the periods indicated. Any increase in the recorded investment at the time of the restructuring was generally due to the capitalization of delinquent interest and/or escrow balances.

	For the Three Months Ended		
	December 31, 2019		
	Number of Contracts	Pre- Restructured Outstanding	Post- Restructured Outstanding
	(Dollars in thousands)		
One- to four-family:			
Originated	2	\$ 103	\$ 102
Correspondent purchased	—	—	—
Bulk purchased	1	75	134
Commercial:			
Commercial real estate	—	—	—
Commercial and industrial	—	—	—
Consumer:			
Home equity	—	—	—
Other	—	—	—
	<u>3</u>	<u>\$ 178</u>	<u>\$ 236</u>

**For the Three Months Ended
December 31, 2018**

Number of Contracts	Pre- Restructured Outstanding	Post- Restructured Outstanding
(Dollars in thousands)		

One- to four-family:

Originated	1	\$ 117	\$ 117
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Correspondent purchased	—	—	—
-------------------------	---	---	---

Bulk purchased	—	—	—
----------------	---	---	---

Commercial:

Commercial real estate	—	—	—
------------------------	---	---	---

Commercial and industrial	—	—	—
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Consumer:

Home equity	—	—	—
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Other	—	—	—
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1	\$ 117	\$ 117
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The following table provides information on TDRs that became delinquent during the periods presented within 12 months after being restructured.

For the Three Months Ended

December 31, 2019		December 31, 2018	
Number of Contracts	Recorded Investment	Number of Contracts	Recorded Investment
(Dollars in thousands)			

One- to four-family:

Originated	1	\$ 38	—	\$ —
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Correspondent purchased	—	—	—	—
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Bulk purchased	1	134	—	—
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Commercial:

Commercial real estate	—	—	—	—
------------------------	---	---	---	---

Commercial and industrial	—	—	—	—
---------------------------	---	---	---	---

Consumer:

Home equity	—	—	—	—
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Other	—	—	—	—
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2	\$ 172	—	\$ —
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Impaired loans - The following information pertains to impaired loans, by class, as of the dates presented.

	December 31, 2019			September 30, 2019		
	Recorded Investment	Unpaid Principal Balance	Related ACL	Recorded Investment	Unpaid Principal Balance	Related ACL
(Dollars in thousands)						
With no related allowance recorded						
One- to four-family:						
Originated	\$ 14,568	\$ 15,135	\$ —	\$ 14,683	\$ 15,241	\$ —
Correspondent purchased	1,756	1,861	—	1,763	1,868	—
Bulk purchased	5,020	5,737	—	4,943	5,661	—
Commercial:						
Commercial real estate	—	—	—	—	—	—
Commercial and industrial	—	148	—	60	184	—
Consumer:						
Home equity	327	440	—	345	462	—
Other	—	31	—	—	29	—
	<u>21,671</u>	<u>23,352</u>	<u>—</u>	<u>21,794</u>	<u>23,445</u>	<u>—</u>
With an allowance recorded						
One- to four-family:						
Originated	—	—	—	—	—	—
Correspondent purchased	—	—	—	—	—	—
Bulk purchased	—	—	—	—	—	—
Commercial:						
Commercial real estate	—	—	—	—	—	—
Commercial and industrial	2,432	2,432	225	—	—	—
Consumer:						
Home equity	—	—	—	—	—	—
Other	—	—	—	—	—	—
	<u>2,432</u>	<u>2,432</u>	<u>225</u>	<u>—</u>	<u>—</u>	<u>—</u>
Total						
One- to four-family:						
Originated	14,568	15,135	—	14,683	15,241	—
Correspondent purchased	1,756	1,861	—	1,763	1,868	—
Bulk purchased	5,020	5,737	—	4,943	5,661	—
Commercial:						
Commercial real estate	—	—	—	—	—	—
Commercial and industrial	2,432	2,580	225	60	184	—
Consumer:						
Home equity	327	440	—	345	462	—
Other	—	31	—	—	29	—
	<u>\$ 24,103</u>	<u>\$ 25,784</u>	<u>\$ 225</u>	<u>\$ 21,794</u>	<u>\$ 23,445</u>	<u>\$ —</u>

The following information pertains to impaired loans, by class, for the periods presented.

	For the Three Months Ended			
	December 31, 2019		December 31, 2018	
	Average Recorded Investment	Interest Income Recognized	Average Recorded Investment	Interest Income Recognized
	(Dollars in thousands)			
With no related allowance recorded				
One- to four-family:				
Originated	\$ 14,621	\$ 161	\$ 18,049	\$ 185
Correspondent purchased	1,760	18	2,309	22
Bulk purchased	4,978	52	5,632	43
Commercial:				
Commercial real estate	—	—	—	—
Commercial and industrial	33	—	—	—
Consumer:				
Home equity	337	6	489	9
Other	—	—	—	—
	<u>21,729</u>	<u>237</u>	<u>26,479</u>	<u>259</u>
With an allowance recorded				
One- to four-family:				
Originated	—	—	—	—
Correspondent purchased	—	—	—	—
Bulk purchased	—	—	—	—
Commercial:				
Commercial real estate	—	—	—	—
Commercial and industrial	608	12	—	—
Consumer:				
Home equity	—	—	—	—
Other	—	—	—	—
	<u>608</u>	<u>12</u>	<u>—</u>	<u>—</u>
Total				
One- to four-family:				
Originated	14,621	161	18,049	185
Correspondent purchased	1,760	18	2,309	22
Bulk purchased	4,978	52	5,632	43
Commercial:				
Commercial real estate	—	—	—	—
Commercial and industrial	641	12	—	—
Consumer:				
Home equity	337	6	489	9
Other	—	—	—	—
	<u>\$ 22,337</u>	<u>\$ 249</u>	<u>\$ 26,479</u>	<u>\$ 259</u>

Allowance for Credit Losses - The following is a summary of ACL activity, by loan portfolio segment, for the periods presented, and the ending balance of ACL based on the Company's impairment methodology.

For the Three Months Ended December 31, 2019

One- to Four-Family

	One- to Four-Family			Total	Commercial	Consumer	Total
	Originated	Correspondent Purchased	Bulk Purchased				
	(Dollars in thousands)						
Beginning balance	\$ 2,000	\$ 1,203	\$ 687	\$ 3,890	\$ 5,171	\$ 165	\$ 9,226
Charge-offs	(18)	—	—	(18)	(24)	(6)	(48)
Recoveries	—	—	—	—	27	5	32
Provision for credit losses	65	(3)	(75)	(13)	244	(6)	225
Ending balance	<u>\$ 2,047</u>	<u>\$ 1,200</u>	<u>\$ 612</u>	<u>\$ 3,859</u>	<u>\$ 5,418</u>	<u>\$ 158</u>	<u>\$ 9,435</u>

For the Three Months Ended December 31, 2018

One- to Four-Family

	One- to Four-Family			Total	Commercial	Consumer	Total
	Originated	Correspondent Purchased	Bulk Purchased				
	(Dollars in thousands)						
Beginning balance	\$ 2,953	\$ 1,861	\$ 925	\$ 5,739	\$ 2,556	\$ 168	\$ 8,463
Charge-offs	(20)	—	(26)	(46)	—	(10)	(56)
Recoveries	3	—	89	92	2	57	151
Provision for credit losses	(175)	(113)	(152)	(440)	476	(36)	—
Ending balance	<u>\$ 2,761</u>	<u>\$ 1,748</u>	<u>\$ 836</u>	<u>\$ 5,345</u>	<u>\$ 3,034</u>	<u>\$ 179</u>	<u>\$ 8,558</u>

The following is a summary of the loan portfolio and related ACL balances, at the dates presented, by loan portfolio segment disaggregated by the Company's impairment method.

December 31, 2019							
One- to Four-Family							
Originated	Correspondent Purchased	Bulk Purchased	Total	Commercial	Consumer	Total	
(Dollars in thousands)							
Recorded investment in loans collectively evaluated for impairment	\$ 3,936,436	\$ 2,373,197	\$ 233,749	\$ 6,543,382	\$ 742,242	\$ 128,915	\$ 7,414,539
Recorded investment in loans individually evaluated for impairment	14,568	1,756	5,020	21,344	2,432	327	24,103
	<u>\$ 3,951,004</u>	<u>\$ 2,374,953</u>	<u>\$ 238,769</u>	<u>\$ 6,564,726</u>	<u>\$ 744,674</u>	<u>\$ 129,242</u>	<u>\$ 7,438,642</u>
ACL for loans collectively evaluated for impairment	\$ 2,047	\$ 1,200	\$ 612	\$ 3,859	\$ 5,193	\$ 158	\$ 9,210
ACL for loans individually evaluated for impairment	—	—	—	—	225	—	225
September 30, 2019							
One- to Four-Family							
Originated	Correspondent Purchased	Bulk Purchased	Total	Commercial	Consumer	Total	
(Dollars in thousands)							
Recorded investment in loans collectively evaluated for impairment	\$ 3,881,100	\$ 2,379,651	\$ 248,541	\$ 6,509,292	\$ 763,662	\$ 131,225	\$ 7,404,179
Recorded investment in loans individually evaluated for impairment	14,683	1,763	4,943	21,389	60	345	21,794
	<u>\$ 3,895,783</u>	<u>\$ 2,381,414</u>	<u>\$ 253,484</u>	<u>\$ 6,530,681</u>	<u>\$ 763,722</u>	<u>\$ 131,570</u>	<u>\$ 7,425,973</u>
ACL for loans collectively evaluated for impairment	\$ 2,000	\$ 1,203	\$ 687	\$ 3,890	\$ 5,171	\$ 165	\$ 9,226
ACL for loans individually evaluated for impairment	—	—	—	—	—	—	—

5. BORROWED FUNDS

FHLB Borrowings and Interest Rate Swaps - At December 31, 2019 and September 30, 2019, the Bank had entered into interest rate swap agreements with a total notional amount of \$640.0 million in order to hedge the variable cash flows associated with \$640.0 million of adjustable-rate FHLB advances. At December 31, 2019 and September 30, 2019, the interest rate swap agreements had an average remaining term to maturity of 4.2 years and 4.5 years, respectively. The interest rate swaps were designated as cash flow hedges and involve the receipt of variable amounts from a counterparty in exchange for the Bank making fixed-rate payments over the life of the interest rate swap agreements. At December 31, 2019 and September 30, 2019, the interest rate swaps were in a loss position with a total fair value of \$25.9 million and \$33.1 million, respectively, which was reported in accounts payable and accrued expenses on the consolidated balance sheet. During the three months ended December 31, 2019 and December 31, 2018, \$709 thousand and \$151 thousand, respectively, was reclassified from AOCI as an increase to interest expense. There was no hedge ineffectiveness recognized in the consolidated statements of income during either period. At December 31, 2019, the Company estimated that \$5.9 million of interest expense associated with the interest rate swaps will be reclassified from AOCI as an increase to interest expense on FHLB borrowings during the next 12 months. The Bank has minimum collateral posting thresholds with its derivative counterparties and posts collateral on a daily basis. The Bank posted cash collateral of \$26.6 million at December 31, 2019 and \$33.3 million at September 30, 2019.

6. FAIR VALUE OF FINANCIAL INSTRUMENTS

Fair Value Measurements - The Company uses fair value measurements to record fair value adjustments to certain financial instruments and to determine fair value disclosures in accordance with Accounting Standards Codification ("ASC") 820 and ASC 825. The Company's AFS securities and interest rate swaps are recorded at fair value on a recurring basis. Additionally, from time to time, the Company may be required to record at fair value other financial instruments on a non-recurring basis, such as OREO and loans individually evaluated for impairment. These non-recurring fair value adjustments involve the application of lower of cost or fair value accounting or write-downs of individual financial instruments.

The Company groups its financial instruments at fair value in three levels based on the markets in which the financial instruments are traded and the reliability of the assumptions used to determine fair value. These levels are:

- Level 1 - Valuation is based upon quoted prices for identical instruments traded in active markets.
- Level 2 - Valuation is based upon quoted prices for similar instruments in active markets, quoted prices for identical or similar instruments in markets that are not active, and model-based valuation techniques for which all significant assumptions are observable in the market.
- Level 3 - Valuation is generated from model-based techniques that use significant assumptions not observable in the market. These unobservable assumptions reflect the Company's own estimates of assumptions that market participants would use in pricing the financial instrument. Valuation techniques include the use of option pricing models, discounted cash flow models, and similar techniques. The results cannot be determined with precision and may not be realized in an actual sale or immediate settlement of the financial instrument.

The Company bases its fair values on the price that would be received from the sale of a financial instrument in an orderly transaction between market participants at the measurement date under current market conditions. The Company maximizes the use of observable inputs and minimizes the use of unobservable inputs when measuring fair value.

The following is a description of valuation methodologies used for financial instruments measured at fair value on a recurring basis.

AFS Securities - The Company's AFS securities portfolio is carried at estimated fair value. The majority of the securities within the AFS portfolio were issued by GSEs. The Company primarily uses prices obtained from third party pricing services to determine the fair value of its securities. On a quarterly basis, management corroborates a sample of prices obtained from the third party pricing service for Level 2 securities by comparing them to an independent source. If the price provided by the independent source varies by more than a predetermined percentage from the price received from the third party pricing service, then the variance is researched by management. The Company did not have to adjust prices obtained from the third party pricing service when determining the fair value of its securities during the three months ended December 31, 2019 or during fiscal year 2019. The Company's major security types, based on the nature and risks of the securities, are:

- GSE Debentures - Estimated fair values are based on a discounted cash flow method. Cash flows are determined by taking any embedded options into consideration and are discounted using current market yields for similar securities. (Level 2)
- MBS - Estimated fair values are based on a discounted cash flow method. Cash flows are determined based on prepayment projections of the underlying mortgages and are discounted using current market yields for benchmark securities. (Level 2)
- Municipal Bonds - Estimated fair values are based on a discounted cash flow method. Cash flows are determined by taking any embedded options into consideration and are discounted using current market yields for securities with similar credit profiles. (Level 2)

Interest Rate Swaps - The Company's interest rate swaps are designated as cash flow hedges and are reported at fair value in other assets on the consolidated balance sheet if in a gain position, and in accounts payable and accrued expenses if in a loss position, with any unrealized gains and losses, net of taxes, reported as AOCI in stockholders' equity. See "Note 5. Borrowed Funds" for additional information. The estimated fair values of the interest rates swaps are obtained from the counterparty and are determined by a discounted cash flow analysis using observable market-based inputs. On a quarterly basis, management corroborates the estimated fair values by internally calculating the estimated fair value using a discounted cash flow analysis with independent observable market-based inputs from a third party. No changes were made to the estimated fair values during the three months ended December 31, 2019 or during fiscal year 2019. (Level 2)

The following tables provide the level of valuation assumption used to determine the carrying value of the Company's financial instruments measured at fair value on a recurring basis at the dates presented. The Company did not have any Level 3 financial instruments measured at fair value on a recurring basis at December 31, 2019 or September 30, 2019.

December 31, 2019

Carrying Value	Quoted Prices in Active Markets for Identical Assets (Level 1)	Significant Other Observable Inputs (Level 2)	Significant Unobservable Inputs (Level 3)
(Dollars in thousands)			
<i>Assets:</i>			
<i>AFS Securities:</i>			
MBS	\$ 937,317	\$ —	\$ 937,317
GSE debentures	275,155	—	275,155
Municipal bonds	17,115	—	17,115
\$ 1,229,587	\$ —	\$ 1,229,587	\$ —

Liabilities:

Interest rate swaps	\$ 25,925	\$ —	\$ 25,925
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September 30, 2019

Carrying Value	Quoted Prices in Active Markets for Identical Assets (Level 1)	Significant Other Observable Inputs (Level 2)	Significant Unobservable Inputs (Level 3)
(Dollars in thousands)			
<i>Assets:</i>			
<i>AFS Securities:</i>			
MBS	\$ 936,487	\$ —	\$ 936,487
GSE debentures	249,954	—	249,954
Municipal bonds	18,422	—	18,422
\$ 1,204,863	\$ —	\$ 1,204,863	\$ —

Liabilities:

Interest rate swaps	\$ 33,090	\$ —	\$ 33,090
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The following is a description of valuation methodologies used for significant financial instruments measured at fair value on a non-recurring basis.

Loans Receivable - The fair value of loans individually evaluated for impairment on a non-recurring basis during the three months ended December 31, 2019 and 2018 that were still held in the portfolio as of December 31, 2019 and 2018 was \$3.9 million and \$1.8 million, respectively.

The one- to four-family loans included in this amount were individually evaluated to determine if the carrying value of the loan was in excess of the fair value of the collateral, less estimated selling costs of 10%. Fair values were estimated through current appraisals. Management does not adjust or apply a discount to the appraised value of one- to four-family loans, except for the estimated sales cost noted above, and the primary unobservable input for these loans was the appraisal.

For commercial loans, if the most recent appraisal or book value of the collateral does not reflect the current market conditions due to the passage of time and/or other factors, management will make adjustments to the existing appraised or book value based on knowledge of local market conditions, recent transactions, and estimated selling costs, if applicable. Adjustments to appraised or book values are generally based on assumptions not observable in the marketplace. The primary significant unobservable inputs for

commercial loans individually evaluated for impairment during the three months ended December 31, 2019 were downward adjustments to the book value of the collateral for lack of marketability. The adjustments ranged from 10% to 50%, with a weighted average of 18%. There were no commercial loans individually evaluated during the three months ended December 31, 2018.

Fair values of loans individually evaluated for impairment cannot be determined with precision and may not be realized in an actual sale or immediate settlement of the loan and, as such, are classified as Level 3.

OREO - OREO primarily represents real estate acquired as a result of foreclosure or by deed in lieu of foreclosure and is carried at lower of cost or fair value. The fair value for OREO is estimated through current appraisals or listing prices, less estimated selling costs of 10%. Management does not adjust or apply a discount to the appraised value or listing price, except for the estimated sales costs noted above. The primary significant unobservable input for OREO was the appraisal or listing price. Fair values of foreclosed property cannot be determined with precision and may not be realized in an actual sale of the property and, as such, are classified as Level 3. The fair value of OREO measured on a non-recurring basis during the three months ended December 31, 2019 and 2018 that was still held in the portfolio as of December 31, 2019 and 2018 was \$193 thousand and \$192 thousand, respectively. The carrying value of the properties equaled the fair value of the properties at December 31, 2019 and 2018.

Fair Value Disclosures - The Company determined estimated fair value amounts using available market information and a variety of valuation methodologies as of the dates presented. Considerable judgment is required to interpret market data to develop the estimates of fair value. The estimates presented are not necessarily indicative of amounts the Company would realize from a current market exchange at subsequent dates.

The carrying amounts and estimated fair values of the Company's financial instruments by fair value hierarchy, at the dates presented, were as follows:

	December 31, 2019				
	Carrying Amount	Estimated Fair Value			
		Total	Level 1	Level 2	Level 3
	(Dollars in thousands)				
Assets:					
Cash and cash equivalents	\$ 70,703	\$ 70,703	\$ 70,703	\$ —	\$ —
AFS securities	1,229,587	1,229,587	—	1,229,587	—
Loans receivable	7,429,207	7,646,224	—	—	7,646,224
FHLB stock	99,861	99,861	99,861	—	—
Liabilities:					
Deposits	5,585,851	5,615,034	2,665,536	2,949,498	—
Borrowings	2,189,991	2,203,925	100,001	2,103,924	—
Interest rate swaps	25,925	25,925	—	25,925	—
	September 30, 2019				
	Carrying Amount	Estimated Fair Value			
		Total	Level 1	Level 2	Level 3
	(Dollars in thousands)				
Assets:					
Cash and cash equivalents	\$ 220,370	\$ 220,370	\$ 220,370	\$ —	\$ —
AFS securities	1,204,863	1,204,863	—	1,204,863	—
Loans receivable	7,416,747	7,654,586	—	—	7,654,586
FHLB stock	98,456	98,456	98,456	—	—
Liabilities:					
Deposits	5,581,867	5,614,895	2,594,242	3,020,653	—
Borrowings	2,239,989	2,253,353	100,001	2,153,352	—
Interest rate swaps	33,090	33,090	—	33,090	—

7. ACCUMULATED OTHER COMPREHENSIVE INCOME

The following tables present the changes in the components of AOCI, net of tax, for the periods indicated.

	For the Three Months Ended December 31, 2019		
	Unrealized	Unrealized	Total
	Gains (Losses)	Gains (Losses)	
	on AFS	on Cash Flow	
Securities	Hedges		
	(Dollars in thousands)		
Beginning balance	\$ 10,150	\$ (25,049)	\$ (14,899)
Other comprehensive income (loss), before reclassifications	(452)	4,715	4,263
Amount reclassified from AOCI	—	709	709
Other comprehensive income (loss)	(452)	5,424	4,972
Ending balance	<u>\$ 9,698</u>	<u>\$ (19,625)</u>	<u>\$ (9,927)</u>

	For the Three Months Ended December 31, 2018		
	Unrealized	Unrealized	Total
	Gains (Losses)	Gains (Losses)	
	on AFS	on Cash Flow	
Securities	Hedges		
	(Dollars in thousands)		
Beginning balance	\$ (2,990)	\$ 7,330	\$ 4,340
Other comprehensive income (loss), before reclassifications	3,527	(9,895)	(6,368)
Amount reclassified from AOCI	—	151	151
Other comprehensive income (loss)	3,527	(9,744)	(6,217)
Ending balance	<u>\$ 537</u>	<u>\$ (2,414)</u>	<u>\$ (1,877)</u>

8. REVENUE RECOGNITION

Details of the Company's primary types of non-interest income revenue streams by financial statement line item reported in the consolidated statements of income that are within the scope of ASC Topic 606 are below. During the three months ended December 31, 2019 and 2018, revenue from contracts with customers totaled \$4.0 million and \$4.3 million, respectively.

Deposit Service Fees

Interchange Transaction Fees - Interchange transaction fee income primarily consists of interchange fees earned on a transactional basis through card payment networks. The performance obligation for these types of transactions is satisfied as services are rendered for each transaction and revenue is recognized daily concurrently with the transaction processing services provided to the cardholder.

In order to participate in the card payment networks, the Company must pay various transaction related costs established by the networks ("interchange network charges"), including membership fees and a per unit charge for each transaction. The Company is acting as an agent for its debit card customers when they are utilizing the card payment networks; therefore, interchange transaction fee income is reported net of interchange network charges. Interchange network charges totaled \$832 thousand and \$944 thousand for the three months ended December 31, 2019 and 2018, respectively.

Service Charges on Deposit Accounts - Service charges on deposit accounts consist of account maintenance and transaction-based fees such as overdrafts, insufficient funds, wire transfers and the use of out-of-network ATMs. The Company's performance obligation is satisfied over a period of time, generally a month, for account maintenance and at the time of service for transaction-based fees. Revenue is recognized after the performance obligation is satisfied. Payments are typically collected from the customer's deposit account at the time the transaction is processed and/or at the end of the customer's statement cycle (typically monthly).

Insurance Commissions

Commissions are received on insurance product sales. The Company acts in the capacity of an agent between the Company's customer and the insurance carrier. The Company's performance obligation is satisfied when the terms of the policy have been agreed upon and the insurance policy becomes effective. Additionally, the Company earns performance-based incentives ("contingent insurance commissions") based on certain criteria established by the insurance carriers.

Other Non-Interest Income

Trust Asset Management Income - The Company provides trust asset management services to customers. The Company primarily earns fees for these services over time as the monthly services are provided and the Company assesses revenue at each month end. Fees are charged based on a tiered scale of the market value of the individual trust asset accounts at the end of the month.

9. LEASES

The Company leases real estate property for branches, ATMs, and certain equipment. These leases have remaining terms that range from one year to 48 years, some of which include the exercising of renewal options that the Company considers to be reasonably certain. As of December 31, 2019, a right-of-use asset of \$15.4 million was included in other assets and a lease liability of \$15.3 million was included in accounts payable and accrued expenses on the consolidated balance sheets.

As of December 31, 2019, for the Company's operating leases, the weighted average remaining lease term was 23.3 years and the weighted average discount rate was 2.70%. During the three months ended December 31, 2019, the Company recognized operating lease expense of \$389 thousand, variable lease expense of \$50 thousand and short-term lease expense of \$9 thousand. Cash paid during the period for amounts included in the measurement of lease liabilities totaled \$344 thousand. The Company did not enter into any new lease obligations during the three months ended December 31, 2019.

The following table presents future minimum payments, rounded to the nearest thousand, for operating leases with initial or remaining terms in excess of one year as of December 31, 2019:

2020	\$	1,267
2021		1,345
2022		1,332
2023		1,160
2024		978
Thereafter		16,023
Total future minimum lease payments		<u>22,105</u>
Amounts representing interest		(6,810)
Present value of net future minimum lease payments	\$	<u><u>15,295</u></u>

The Company elected the modified retrospective approach for its adoption of ASU 2016-02, and the optional transition method under which the Company used the effective date as the date of initial application of the amendments. These elections require the inclusion of ASC Topic 840 disclosures for periods that continue to be presented in accordance with ASC Topic 840. As of September 30, 2019, future minimum rental commitments, rounded to the nearest thousand, required under operating leases that had initial or remaining non-cancelable lease terms in excess of one year were as follows:

2020	\$	1,298
2021		1,187
2022		1,069
2023		930
2024		637
Thereafter		1,115
	\$	<u><u>6,236</u></u>

Item 2. Management's Discussion and Analysis of Financial Condition and Results of Operations

The Company and the Bank may from time to time make written or oral "forward-looking statements," including statements contained in documents filed or furnished by the Company with the SEC. These forward-looking statements may be included in this Quarterly Report on Form 10-Q and the exhibits attached to it, in the Company's reports to stockholders, in the Company's press releases, and in other communications by the Company, which are made in good faith by us pursuant to the "safe harbor" provisions of the Private Securities Litigation Reform Act of 1995.

These forward-looking statements include statements about our beliefs, plans, objectives, goals, expectations, anticipations, estimates and intentions, which are subject to significant risks and uncertainties, and are subject to change based on various factors, some of which are beyond our control. The words "may," "could," "should," "would," "believe," "anticipate," "estimate," "expect," "intend," "plan" and similar expressions are intended to identify forward-looking statements. The following factors, among others, could cause our future results to differ materially from the beliefs, plans, objectives, goals, expectations, anticipations, estimates and intentions expressed in the forward-looking statements:

- our ability to maintain overhead costs at reasonable levels;
- our ability to originate and purchase a sufficient volume of one- to four-family loans in order to maintain the balance of that portfolio at a level desired by management;
- our ability to invest funds in wholesale or secondary markets at favorable yields compared to the related funding source;
- our ability to access cost-effective funding;
- the expected cost savings, synergies and other benefits from the acquisition of Capital City Bancshares, Inc. ("CCB") might not be realized within the anticipated time frames or at all;
- our ability to extend the commercial banking and trust asset management expertise acquired from CCB through our existing branch footprint;
- fluctuations in deposit flows;
- the future earnings and capital levels of the Bank and the continued non-objection by our primary federal banking regulators, to the extent required, to distribute capital from the Bank to the Company, which could affect the ability of the Company to pay dividends in accordance with its dividend policy;
- the strength of the U.S. economy in general and the strength of the local economies in which we conduct operations, including areas where we have purchased large amounts of correspondent loans;
- changes in real estate values, unemployment levels, and the level and direction of loan delinquencies and charge-offs may require changes in the estimates of the adequacy of the ACL, which may adversely affect our business;
- increases in classified and/or non-performing assets, which may require the Bank to increase the ACL, charge-off loans and incur elevated collection and carrying costs related to such non-performing assets;
- results of examinations of the Bank and the Company by their respective primary federal banking regulators, including the possibility that the regulators may, among other things, require us to increase our ACL;
- changes in accounting principles, policies, or guidelines;
- the effects of, and changes in, monetary and interest rate policies of the Board of Governors of the Federal Reserve System ("FRB");
- the effects of, and changes in, trade and fiscal policies and laws of the United States government;
- the effects of, and changes in, foreign and military policies of the United States government;
- inflation, interest rate, market, monetary, and currency fluctuations;
- the timely development and acceptance of new products and services and the perceived overall value of these products and services by users, including the features, pricing, and quality compared to competitors' products and services;
- the willingness of users to substitute competitors' products and services for our products and services;
- our success in gaining regulatory approval of our products and services and branching locations, when required;
- the impact of interpretations of, and changes in, financial services laws and regulations, including laws concerning taxes, banking, securities, consumer protection, trust and insurance and the impact of other governmental initiatives affecting the financial services industry;
- implementing business initiatives may be more difficult or expensive than anticipated;
- significant litigation;
- technological changes;
- our ability to maintain the security of our financial, accounting, technology, and other operating systems and facilities, including the ability to withstand cyber-attacks;
- acquisitions and dispositions;
- changes in consumer spending, borrowing and saving habits; and
- our success at managing the risks involved in our business.

This list of important factors is not all inclusive. For a discussion of risks and uncertainties related to our business that could adversely impact our operations and/or financial results, see "Part I, Item 1A. Risk Factors" in the Company's Annual Report on [Form](#)

[10-K](#) for the fiscal year ended September 30, 2019. We do not undertake to update any forward-looking statement, whether written or oral, that may be made from time to time by or on behalf of the Company or the Bank.

As used in this Form 10-Q, unless we specify or the context indicates otherwise, "the Company," "we," "us," and "our" refer to Capitol Federal Financial, Inc. a Maryland corporation, and its subsidiaries. "Capitol Federal Savings," and "the Bank," refer to Capitol Federal Savings Bank, a federal savings bank and the wholly-owned subsidiary of Capitol Federal Financial, Inc.

The following discussion and analysis is intended to assist in understanding the financial condition, results of operations, liquidity, and capital resources of the Company. The Bank comprises almost all of the consolidated assets and liabilities of the Company and the Company is dependent primarily upon the performance of the Bank for the results of its operations. Because of this relationship, references to management actions, strategies and results of actions apply to both the Bank and the Company. This discussion and analysis should be read in conjunction with Management's Discussion and Analysis included in the Company's Annual Report on [Form 10-K](#) for the fiscal year ended September 30, 2019, filed with the SEC.

Executive Summary

The following summary should be read in conjunction with the Management's Discussion and Analysis of Financial Condition and Results of Operations section in its entirety.

The Company provides a full range of banking services through the Bank, which is a wholly-owned subsidiary of the Company, headquartered in Topeka, Kansas. The Bank has 44 traditional and 10 in-store banking offices serving primarily the metropolitan areas of Topeka, Wichita, Lawrence, Manhattan, Emporia and Salina, Kansas and portions of the Kansas City metropolitan area. We have been, and intend to continue to be, a community-oriented financial institution offering a variety of financial services to meet the needs of the communities we serve. The Company's results of operations are primarily dependent on net interest income, which is the difference between the interest earned on loans, securities, and cash, and the interest paid on deposits and borrowings.

At times, the Bank has utilized a leverage strategy to increase earnings. The leverage strategy involves borrowing up to \$2.10 billion either on the Bank's FHLB line of credit or by entering into short-term FHLB advances, depending on the rates offered by FHLB. The borrowings are repaid at quarter end, or earlier if the strategy is suspended. The proceeds from the borrowings, net of the required FHLB stock holdings which yield approximately 7.5% from dividends, are deposited at the FRB of Kansas City. Net income attributable to the leverage strategy is largely derived from the dividends received on FHLB stock holdings, plus the net interest rate spread between the yield on the cash at the FRB of Kansas City and the rate paid on the related FHLB borrowings, less applicable federal insurance premiums and estimated taxes. Net income attributable to the leverage strategy was \$14 thousand during the quarter ended December 31, 2018. The leverage strategy was not in place during the current quarter, due to the large negative interest rate spread making the strategy unprofitable. Management continues to monitor the net interest rate spread and overall profitability of the strategy. It is expected that the strategy will be reimplemented if it reaches a position that is profitable.

For the quarter ended December 31, 2019, the Company recognized net income of \$22.5 million, or \$0.16 per share, a decrease of \$1.9 million, or 7.7%, from the quarter ended December 31, 2018. The decrease in net income was due primarily to a decrease in net interest income, partially offset by a decrease in income tax expense. The net interest margin decreased nine basis points, from 2.27% for the prior year quarter to 2.18% for the current quarter. When the leverage strategy is in place, it reduces the net interest margin due to the small amount of earnings from the transaction in comparison to the size of the transaction. Excluding the effects of the leverage strategy, the net interest margin would have decreased 14 basis points, from 2.32% for the prior year quarter to 2.18% for the current quarter. The decrease in the net interest margin, excluding the effects of the leverage strategy, was due mainly to an increase in the cost of retail/business certificates of deposit.

To the extent market rates of interest remain at current levels or go lower during the remainder of fiscal year 2020, the Company expects a continued decrease in our net interest margin, due to our loans and securities repricing to lower market yields at a faster pace than our deposits and borrowings, as the majority of those liabilities have stated maturities. Given current levels of yields on new loans and the amount of one- to four-family refinances and endorsements of terms to lower current market rates, the yield on the total loan portfolio is likely to continue to decrease. Additionally, yields on new securities are lower than the portfolio yield. On the liability side, we are constrained in reducing offered rates on certificates of deposit by our efforts to remain competitive with the rates offered by other financial institutions.

Management continues to manage the size and mix of the loan portfolio over the long-term, by utilizing cash flows from the one- to four-family loan portfolio to fund commercial loan growth. Given the current level of total assets and the interest rate environment, it is unlikely that the total loan portfolio will increase materially during fiscal year 2020. Over the past few years, we have worked to maintain our net interest margin by reinvesting cash flows from lower yielding assets into higher yielding assets and repaying higher costing liabilities. Following the Federal Reserve rate increase in December 2018, the Bank increased its offered rates on certificates of deposit in order to remain competitive with other financial institutions. As the Federal Reserve has reduced overnight rates, the

Bank has reduced its offered rates on certificates of deposit. Assuming the Federal Reserve does not increase overnight rates, the benefit of the lower certificate of deposit rates will be realized over time as existing certificates of deposit mature. Additionally, the Bank began reducing its balance of public unit certificates of deposit late in the third quarter of fiscal year 2019 in order to reduce its use of wholesale funds and release securities pledged as collateral, which assists with liquidity levels.

Total assets were \$9.24 billion at December 31, 2019, a decrease of \$103.4 million, or 1.1%, from September 30, 2019, due to a \$149.7 million decrease in cash and cash equivalents. During the current quarter, cash flows were used to pay \$58.7 million of cash dividends to stockholders, pay down \$50.0 million in FHLB borrowings, and pay borrowers' real estate taxes.

Total loans were \$7.43 billion at December 31, 2019, an increase of \$12.5 million, from September 30, 2019. The increase was primarily in the originated one- to four-family loan portfolio, partially offset by a decrease in commercial loans due mainly to the payoff of a \$36.7 million participation loan. During the current quarter, the Bank originated and refinanced \$256.4 million of one- to four-family and consumer loans with a weighted average rate of 3.51% and purchased \$108.5 million of one- to four-family loans from correspondent lenders with a weighted average rate of 3.45%. The Bank also originated \$32.4 million of commercial loans with a weighted average rate of 4.89% and entered into commercial real estate loan participations totaling \$28.4 million at a weighted average rate of 4.65%.

The commercial loan portfolio totaled \$748.2 million at December 31, 2019 and was composed of 78% commercial real estate, 14% commercial construction, and 8% commercial and industrial. Total commercial real estate and commercial construction potential exposure, including undisbursed amounts and outstanding commitments totaling \$181.6 million, was \$872.8 million at December 31, 2019. Total commercial and industrial potential exposure, including undisbursed amounts and outstanding commitments of \$18.9 million, was \$75.9 million at December 31, 2019.

Total deposits were \$5.59 billion at December 31, 2019, an increase of \$4.0 million from September 30, 2019. There were some compositional changes within the deposit portfolio during the current quarter. Non-maturity deposits increased \$71.3 million, partially offset by a \$36.4 million decrease in retail/business certificates of deposit and a \$30.9 million decrease in public unit certificates of deposit. Within the retail/business certificate of deposit portfolio, short-term and intermediate-term certificates of deposit increased \$66.2 million during the current quarter while longer-term and variable rate certificates of deposit decreased \$102.6 million. The change in the composition of the retail/business certificate of deposit portfolio was intentional as the Bank increased offered rates on short-term and certain intermediate-term certificates of deposit late in the third quarter of fiscal year 2019 and ran a special certificate of deposit campaign (the "unTraditional campaign") during the fourth quarter of fiscal year 2019. The intention of the unTraditional campaign was to attract deposits with generally shorter terms to maturity, to allow the Bank to more quickly reprice certificate of deposit funds lower if market interest rates decrease.

Beginning in late November 2019 and continuing into December 2019, the Bank reduced offered rates on several certificate of deposit terms. These reductions did not negatively impact the Bank's overall retention rate for fixed-rate certificates of deposit that subsequently matured. Since the reductions occurred later in the quarter, the impact on current quarter interest expense was negligible.

Stockholders' equity was \$1.31 billion at December 31, 2019 compared to \$1.34 billion at September 30, 2019. The \$29.7 million decrease was due primarily to the payment of \$58.7 million in cash dividends, partially offset by net income of \$22.5 million. In the long run, management considers a Bank stockholders' equity to total assets ratio of at least 10% an appropriate level of capital. At December 31, 2019, this ratio was 12.7%.

Available Information

Financial and other Company information, including press releases, Annual Reports on Form 10-K, Quarterly Reports on Form 10-Q, Current Reports on Form 8-K, and all amendments to those reports can be obtained free of charge from our investor relations website, <http://ir.capfed.com>. SEC filings are available on our website immediately after they are electronically filed with or furnished to the SEC, and are also available on the SEC's website at www.sec.gov.

Critical Accounting Policies

Our most critical accounting policies are the methodologies used to determine the ACL and fair value measurements. These policies are important to the presentation of our financial condition and results of operations, involve a high degree of complexity, and require management to make difficult and subjective judgments that may require assumptions or estimates about highly uncertain matters. The use of different judgments, assumptions, and estimates could affect reported results materially. These critical accounting policies and their application are reviewed at least annually by our audit committee. For a full discussion of our critical accounting policies, see Item 7 - "Management's Discussion and Analysis of Financial Condition and Results of Operations - Critical Accounting Policies" in the Company's Annual Report on [Form 10-K](#) for the fiscal year ended September 30, 2019.

Financial Condition

The following table presents selected balance sheet information as of the dates indicated.

	December 31, 2019	September 30, 2019	June 30, 2019	March 31, 2019	December 31, 2018
	(Dollars in thousands)				
Total assets	\$ 9,236,572	\$ 9,340,018	\$ 9,286,275	\$ 9,534,551	\$ 9,303,782
Cash and cash equivalents	70,703	220,370	43,051	218,051	81,713
AFS securities	1,229,587	1,204,863	769,393	746,728	668,487
HTM securities	—	—	483,858	527,460	568,838
Loans receivable, net	7,429,207	7,416,747	7,507,468	7,570,806	7,525,780
FHLB stock, at cost	99,861	98,456	100,109	102,631	100,521
Deposits	5,585,851	5,581,867	5,580,871	5,701,111	5,557,864
Borrowings	2,189,991	2,239,989	2,239,987	2,339,985	2,281,169
Stockholders' equity	1,306,594	1,336,326	1,327,099	1,355,983	1,345,913
Equity to total assets at end of period	14.1%	14.3%	14.3%	14.2%	14.5%

Loans Receivable. The following table presents the balance and weighted average rate of our loan portfolio as of the dates indicated. Approximately 64% of the one- to four-family loan portfolio balance at December 31, 2019 was comprised of loans that had a balance of \$484 thousand or less at the time of origination.

	December 31, 2019		September 30, 2019	
	Amount	Rate	Amount	Rate
	(Dollars in thousands)			
One- to four-family:				
Originated	\$ 3,927,015	3.71%	\$ 3,873,851	3.74%
Correspondent purchased	2,343,750	3.62	2,349,877	3.64
Bulk purchased	237,691	2.93	252,347	2.94
Construction	38,771	3.82	36,758	4.00
Total	<u>6,547,227</u>	<u>3.65</u>	<u>6,512,833</u>	<u>3.68</u>
Commercial:				
Commercial real estate	583,848	4.48	583,617	4.48
Commercial and industrial	57,019	4.97	61,094	5.14
Construction	107,372	4.68	123,159	4.81
Total	<u>748,239</u>	<u>4.54</u>	<u>767,870</u>	<u>4.58</u>
Consumer loans:				
Home equity	118,491	5.73	120,587	6.15
Other	10,877	4.58	11,183	4.57
Total	<u>129,368</u>	<u>5.63</u>	<u>131,770</u>	<u>6.02</u>
Total loans receivable	<u>7,424,834</u>	<u>3.77</u>	<u>7,412,473</u>	<u>3.81</u>
Less:				
ACL	9,435		9,226	
Discounts/unearned loan fees	30,323		31,058	
Premiums/deferred costs	(44,131)		(44,558)	
Total loans receivable, net	<u>\$ 7,429,207</u>		<u>\$ 7,416,747</u>	

Loan Activity - The following table summarizes activity in the loan portfolio, along with weighted average rates where applicable, for the periods indicated, excluding changes in ACL, discounts/unearned loan fees, and premiums/deferred costs. Loans that were paid-off as a result of refinances and loans that were sold are included in repayments. Loan endorsements are not included in the activity in the following table because a new loan is not generated at the time of the endorsement. The endorsed balance and rate are included in the ending loan portfolio balance and rate. During the current quarter, the Bank endorsed \$53.0 million of one- to four-family loans, reducing the average rate on those loans by 79 basis points. Commercial loan renewals are not included in the activity in the following table unless new funds are disbursed at the time of renewal.

	For the Three Months Ended							
	December 31, 2019		September 30, 2019		June 30, 2019		March 31, 2019	
	Amount	Rate	Amount	Rate	Amount	Rate	Amount	Rate
	(Dollars in thousands)							
Beginning balance	\$ 7,412,473	3.81%	\$ 7,501,741	3.83%	\$ 7,564,076	3.82%	\$ 7,518,887	3.78%
Originated and refinanced:								
Fixed	233,693	3.52	188,753	3.60	121,871	4.09	78,678	4.58
Adjustable	55,126	4.30	59,550	4.37	63,341	4.87	123,006	4.80
Purchased and participations:								
Fixed	123,118	3.77	49,161	4.12	29,447	4.65	35,387	5.46
Adjustable	13,801	3.06	12,305	3.55	10,018	3.85	11,331	4.01
Change in undisbursed loan funds	(9,743)		12,293		34,742		30,500	
Repayments	(403,361)		(410,624)		(321,439)		(233,625)	
Principal (charge-offs) recoveries, net	(16)		(110)		(33)		61	
Other	(257)		(596)		(282)		(149)	
Ending balance	<u>\$ 7,424,834</u>	<u>3.77</u>	<u>\$ 7,412,473</u>	<u>3.81</u>	<u>\$ 7,501,741</u>	<u>3.83</u>	<u>\$ 7,564,076</u>	<u>3.82</u>

The following table presents loan origination, refinance, and purchase activity for the periods indicated, excluding endorsement activity, along with associated weighted average rates and percent of total. Commercial loan renewals are not included in the activity in the following table except to the extent new funds are disbursed at the time of renewal. Loan originations, purchases, and refinances are reported together.

	For the Three Months Ended					
	December 31, 2019			December 31, 2018		
	Amount	Rate	% of Total	Amount	Rate	% of Total
	(Dollars in thousands)					
Fixed-rate:						
One- to four-family: ⁽¹⁾						
<= 15 years	\$ 84,504	2.98%	19.8%	\$ 23,055	4.19%	7.6%
> 15 years	210,470	3.59	49.4	106,134	4.58	34.9
One- to four-family construction	11,131	3.40	2.6	16,478	4.51	5.4
Commercial:						
Commercial real estate	9,400	5.12	2.2	7,802	4.78	2.5
Commercial and industrial	4,047	4.09	1.0	2,402	5.34	0.8
Commercial construction	34,731	4.69	8.2	29,919	4.78	9.8
Home equity	1,363	5.91	0.3	1,194	6.50	0.4
Other	1,165	5.58	0.3	1,188	4.69	0.4
Total fixed-rate	<u>356,811</u>	<u>3.60</u>	<u>83.8</u>	<u>188,172</u>	<u>4.59</u>	<u>61.8</u>
Adjustable-rate:						
One- to four-family: ⁽²⁾						
<= 36 months	2,098	2.86	0.5	5,228	3.72	1.7
> 36 months	31,209	3.06	7.3	33,079	4.04	10.9
One- to four-family construction	5,990	3.04	1.4	8,245	4.38	2.7
Commercial:						
Commercial real estate	9,175	4.89	2.2	20,704	5.16	6.8
Commercial and industrial	2,525	5.15	0.6	2,335	5.98	0.8
Commercial construction	979	5.54	0.2	28,650	5.35	9.4
Home equity	16,283	5.73	3.8	17,426	6.32	5.7
Other	668	4.14	0.2	695	2.94	0.2
Total adjustable-rate	<u>68,927</u>	<u>4.05</u>	<u>16.2</u>	<u>116,362</u>	<u>4.95</u>	<u>38.2</u>
Total originated, refinanced and purchased	<u>\$ 425,738</u>	<u>3.68</u>	<u>100.0%</u>	<u>\$ 304,534</u>	<u>4.73</u>	<u>100.0%</u>
Purchased and participation loans included above:						
Fixed-rate:						
Correspondent - one- to four-family	\$ 94,692	3.50		\$ 38,939	4.53	
Participations - commercial	28,426	4.65		33,201	4.68	
Total fixed-rate purchased/participations	<u>123,118</u>	<u>3.77</u>		<u>72,140</u>	<u>4.60</u>	
Adjustable-rate:						
Correspondent - one- to four-family	13,801	3.06		14,001	3.93	
Participations - commercial	—	—		28,650	5.35	
Total adjustable-rate purchased/participations	<u>13,801</u>	<u>3.06</u>		<u>42,651</u>	<u>4.88</u>	
Total purchased/participation loans	<u>\$ 136,919</u>	<u>3.70</u>		<u>\$ 114,791</u>	<u>4.70</u>	

(1) The fixed-rate one- to four-family loans less than or equal to 15 years have an original maturity at origination of less than or equal to 15 years, while fixed-rate one- to four-family loans greater than 15 years have an original maturity at origination of greater than 15 years.

(2) The adjustable-rate one- to four-family loans less than or equal to 36 months have a term to first reset of less than or equal to 36 months at origination and adjustable-rate one- to four-family loans greater than 36 months have a term to first reset of greater than 36 months at origination.

One- to Four-Family Loans - The following table presents, for our portfolio of one- to four-family loans, the amount, percent of total, weighted average credit score, weighted average LTV ratio, and average balance per loan as of the dates presented. Credit scores are updated at least semiannually, with the latest update in September 2019, from a nationally recognized consumer rating agency. The LTV ratios were based on the current loan balance and either the lesser of the purchase price or original appraisal, or the most recent Bank appraisal, if available. In most cases, the most recent appraisal was obtained at the time of origination.

	December 31, 2019					September 30, 2019				
	Amount	% of Total	Credit Score	LTV	Average Balance	Amount	% of Total	Credit Score	LTV	Average Balance
	(Dollars in thousands)									
Originated	\$3,927,015	60.3%	768	62%	\$ 142	\$3,873,851	59.8%	768	62%	\$ 140
Correspondent purchased	2,343,750	36.0	764	65	372	2,349,877	36.3	765	65	371
Bulk purchased	237,691	3.7	763	61	302	252,347	3.9	762	61	304
	<u>\$6,508,456</u>	<u>100.0%</u>	766	63	187	<u>\$6,476,075</u>	<u>100.0%</u>	767	63	186

The following table presents originated, refinanced, and correspondent purchased activity in our one- to four-family loan portfolio, excluding endorsement activity, along with associated weighted average LTVs and weighted average credit scores for the periods indicated. Of the loans originated during the current quarter, \$75.7 million were refinanced from other lenders. Of the loans originated and refinanced during the current quarter, 78% had loan values of \$484 thousand or less. Of the correspondent loans purchased during the current quarter, 17% had loan values of \$484 thousand or less.

	For the Three Months Ended					
	December 31, 2019			December 31, 2018		
	Amount	LTV	Credit Score	Amount	LTV	Credit Score
	(Dollars in thousands)					
Originated	\$ 172,386	74%	768	\$ 126,325	77%	754
Refinanced by Bank customers	64,523	68	761	12,954	67	743
Correspondent purchased	108,493	72	767	52,940	74	763
	<u>\$ 345,402</u>	72	766	<u>\$ 192,219</u>	75	756

The following table presents the amount, percent of total, and weighted average rate, by state, of one- to four-family loan originations and correspondent purchases where originations and purchases in the state exceeded five percent of the total amount originated and purchased during the quarter ended December 31, 2019.

State	For the Three Months Ended		
	December 31, 2019		
	Amount	% of Total	Rate
	(Dollars in thousands)		
Kansas	\$ 207,637	60.1%	3.35%
Missouri	60,081	17.4	3.38
Texas	44,068	12.8	3.37
Other states	33,616	9.7	3.51
	<u>\$ 345,402</u>	<u>100.0%</u>	3.37

One- to Four-Family Loan Commitments - The following table summarizes our one- to four-family loan origination and refinance commitments and one- to four-family correspondent loan purchase commitments as of December 31, 2019, along with associated weighted average rates. Loan commitments generally have fixed expiration dates or other termination clauses and may require the payment of a rate lock fee. It is expected that some of the loan commitments will expire unfunded, so the amounts reflected in the table below are not necessarily indicative of our future cash needs.

	Fixed-Rate			Total	
	15 years or less	More than 15 years	Adjustable- Rate	Amount	Rate
	(Dollars in thousands)				
Originate/refinance	\$ 14,849	\$ 41,355	\$ 12,311	\$ 68,515	3.39%
Correspondent	21,919	98,243	19,845	140,007	3.43
	<u>\$ 36,768</u>	<u>\$ 139,598</u>	<u>\$ 32,156</u>	<u>\$ 208,522</u>	<u>3.42</u>
Rate	2.99%	3.62%	3.02%		

Commercial Loans - The commercial loan portfolio totaled \$748.2 million at December 31, 2019 and was composed of 78% commercial real estate, 14% commercial construction, and 8% commercial and industrial. During the current quarter, the Bank originated \$32.4 million of commercial loans with a weighted average rate of 4.89%, entered into commercial real estate loan participations of \$28.4 million at a weighted average rate of 4.65%, and processed commercial loan disbursements, excluding lines of credit, of approximately \$40 million at a weighted average rate of 4.91%.

The following table presents the Bank's commercial real estate and commercial construction loans and loan commitments by type of primary collateral, as of December 31, 2019. Included in the gross loan amounts in the table, which does not include outstanding commitments, are fixed-rate loans totaling \$494.6 million at a weighted average rate of 4.36% and adjustable-rate loans totaling \$331.5 million at a weighted average rate of 4.88%. The weighted average rate of fixed-rate loans is lower than that of adjustable-rate loans due primarily to the majority of the fixed-rate loans in the portfolio at December 31, 2019 having shorter terms to maturity.

	Unpaid Principal	Undisbursed Amount	Gross Loan Amount	Outstanding Commitments	Total	% of Total
	(Dollars in thousands)					
Senior housing	\$ 218,686	\$ 54,851	\$ 273,537	\$ —	\$ 273,537	31.3%
Hotel	113,238	23,823	137,061	40,000	177,061	20.3
Retail building	119,383	27,331	146,714	6,390	153,104	17.5
Multi-family	56,473	18,238	74,711	—	74,711	8.6
One- to four-family property	55,174	3,740	58,914	163	59,077	6.8
Office building	48,634	1,583	50,217	—	50,217	5.8
Single use building	45,224	4,598	49,822	—	49,822	5.7
Other	34,408	670	35,078	181	35,259	4.0
	<u>\$ 691,220</u>	<u>\$ 134,834</u>	<u>\$ 826,054</u>	<u>\$ 46,734</u>	<u>\$ 872,788</u>	<u>100.0%</u>
Weighted average rate	4.51%	4.89%	4.57%	5.56%	4.62%	

The following table summarizes the Bank's commercial real estate and commercial construction loans and loan commitments by state as of December 31, 2019.

	Unpaid Principal	Undisbursed Amount	Gross Loan Amount	Outstanding Commitments	Total	% of Total
(Dollars in thousands)						
Kansas	\$ 284,738	\$ 17,122	\$ 301,860	\$ 4,675	\$ 306,535	35.1%
Missouri	218,080	71,120	289,200	2,059	291,259	33.4
Texas	91,438	36,000	127,438	40,000	167,438	19.2
Nebraska	30,864	2,822	33,686	—	33,686	3.9
Kentucky	23,589	1,970	25,559	—	25,559	2.9
California	5,990	4,300	10,290	—	10,290	1.2
Other	36,521	1,500	38,021	—	38,021	4.3
	<u>\$ 691,220</u>	<u>\$ 134,834</u>	<u>\$ 826,054</u>	<u>\$ 46,734</u>	<u>\$ 872,788</u>	<u>100.0%</u>

The following table presents the Bank's commercial loan portfolio and outstanding loan commitments, categorized by gross loan amount (unpaid principal plus undisbursed amounts) or outstanding loan commitment amount, as of December 31, 2019.

	Count	Amount
(Dollars in thousands)		
Greater than \$30 million	4	\$ 152,031
>\$15 to \$30 million	11	266,835
>\$10 to \$15 million	4	50,350
>\$5 to \$10 million	13	84,543
\$1 to \$5 million	91	206,017
Less than \$1 million	1,186	188,950
	<u>1,309</u>	<u>\$ 948,726</u>

Asset Quality. The Bank's traditional one- to four-family underwriting guidelines have provided the Bank with generally low delinquencies and low levels of non-performing assets within this loan category compared to national levels. Of particular importance is the complete and full documentation required for each loan the Bank originates, participates in or purchases. This allows the Bank to make an informed credit decision based upon a thorough assessment of the borrower's ability to repay the loan. The Bank performs more extensive due diligence when underwriting commercial loans than loans secured by one- to four-family residential properties due to the larger loan amounts, the more complex sources of repayment and the riskier nature of such loans. When participating in a commercial loan, the Bank performs the same underwriting procedures as if the loan was being originated by the Bank. See additional discussion regarding underwriting standards in "Part I, Item 1. Business - Lending Practices and Underwriting Standards" in the Company's Annual Report on [Form 10-K](#) for the fiscal year ended September 30, 2019.

Delinquent and non-performing loans and OREO - The following table presents the Company's 30 to 89 day delinquent loans at the dates indicated. The amounts in the table represent the unpaid principal balance of the loans less related charge-offs. Of the loans 30 to 89 days delinquent at December 31, 2019, approximately 72% were 59 days or less delinquent.

Loans Delinquent for 30 to 89 Days at:

	December 31, 2019		September 30, 2019		June 30, 2019		March 31, 2019		December 31, 2018	
	Number	Amount	Number	Amount	Number	Amount	Number	Amount	Number	Amount
	(Dollars in thousands)									
One- to four-family:										
Originated	96	\$ 9,004	90	\$ 7,223	94	\$ 7,749	79	\$ 8,694	118	\$ 9,765
Correspondent purchased	13	4,117	9	2,721	14	3,727	13	4,133	10	1,969
Bulk purchased	14	3,307	16	3,581	13	2,249	13	2,722	15	2,780
Commercial	7	1,192	8	826	12	1,699	13	1,361	2	64
Consumer	40	488	42	525	43	630	37	481	42	744
	<u>170</u>	<u>\$ 18,108</u>	<u>165</u>	<u>\$ 14,876</u>	<u>176</u>	<u>\$ 16,054</u>	<u>155</u>	<u>\$ 17,391</u>	<u>187</u>	<u>\$ 15,322</u>

Loans 30 to 89 days delinquent to total loans receivable, net	0.24%	0.20%	0.21%	0.23%	0.20%
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The table below presents the Company's non-performing loans and OREO at the dates indicated. The amounts in the table represent the unpaid principal balance of the loans less related charge-offs. Non-performing loans are loans that are 90 or more days delinquent or in foreclosure and other loans required to be reported as nonaccrual pursuant to accounting and/or regulatory reporting requirements and/or internal policies, even if the loans are current. At all dates presented, there were no loans 90 or more days delinquent that were still accruing interest. Non-performing assets include non-performing loans and OREO. OREO primarily includes assets acquired in settlement of loans. Over the past 12 months, one- to four-family OREO properties acquired in settlement of one- to four-family loans were owned by the Bank, on average, for approximately three months before the properties were sold.

Non-Performing Loans and OREO at:

December 31, 2019		September 30, 2019		June 30, 2019		March 31, 2019		December 31, 2018	
Number	Amount	Number	Amount	Number	Amount	Number	Amount	Number	Amount

(Dollars in thousands)

Loans 90 or More Days Delinquent or in Foreclosure:

One- to four-family:

Originated	44	\$ 3,552	44	\$ 3,268	58	\$ 5,069	67	\$ 5,172	69	\$ 5,301
Correspondent purchased	4	1,376	4	1,008	2	871	3	918	5	1,093
Bulk purchased	2	689	6	1,465	7	2,194	10	2,782	10	3,137
Commercial	—	—	4	170	—	—	—	—	—	—
Consumer	20	340	25	362	25	437	27	567	28	513
	<u>70</u>	<u>5,957</u>	<u>83</u>	<u>6,273</u>	<u>92</u>	<u>8,571</u>	<u>107</u>	<u>9,439</u>	<u>112</u>	<u>10,044</u>

Loans 90 or more days delinquent or in foreclosure

as a percentage of total loans 0.08% 0.08% 0.11% 0.12% 0.13%

Nonaccrual loans less than 90 Days Delinquent:⁽¹⁾

One- to four-family:

Originated	11	\$ 634	16	\$ 1,183	15	\$ 1,057	18	\$ 1,761	17	\$ 1,584
Correspondent purchased	—	—	—	—	—	—	—	—	1	298
Bulk purchased	1	134	1	65	2	374	—	—	—	—
Commercial	6	363	1	7	1	7	2	1,712	2	1,776
Consumer	—	—	2	35	2	4	3	14	3	13
	<u>18</u>	<u>1,131</u>	<u>20</u>	<u>1,290</u>	<u>20</u>	<u>1,442</u>	<u>23</u>	<u>3,487</u>	<u>23</u>	<u>3,671</u>
Total non-performing loans	<u>88</u>	<u>7,088</u>	<u>103</u>	<u>7,563</u>	<u>112</u>	<u>10,013</u>	<u>130</u>	<u>12,926</u>	<u>135</u>	<u>13,715</u>

Non-performing loans as a percentage of total loans

0.10% 0.10% 0.13% 0.17% 0.18%

OREO:

One- to four-family:

Originated ⁽²⁾	8	\$ 414	8	\$ 745	8	\$ 546	5	\$ 549	4	\$ 588
Bulk purchased	—	—	—	—	—	—	1	322	1	322
Commercial	—	—	1	600	1	600	1	600	1	600
Consumer	1	98	—	—	—	—	—	—	—	—
	<u>9</u>	<u>512</u>	<u>9</u>	<u>1,345</u>	<u>9</u>	<u>1,146</u>	<u>7</u>	<u>1,471</u>	<u>6</u>	<u>1,510</u>
Total non-performing assets	<u>97</u>	<u>\$ 7,600</u>	<u>112</u>	<u>\$ 8,908</u>	<u>121</u>	<u>\$ 11,159</u>	<u>137</u>	<u>\$ 14,397</u>	<u>141</u>	<u>\$ 15,225</u>

Non-performing assets as a percentage of total assets

0.08% 0.10% 0.12% 0.15% 0.16%

(1) Includes loans required to be reported as nonaccrual pursuant to accounting and/or regulatory reporting requirements and/or internal policies, even if the loans are current.

(2) Real estate-related consumer loans where we also hold the first mortgage are included in the one- to four-family category as the underlying collateral is one- to four-family property.

The following table presents the states where the properties securing five percent or more of the total amount of our one- to four-family loans are located and the corresponding balance of loans 30 to 89 days delinquent, 90 or more days delinquent or in foreclosure, and weighted average LTV ratios for loans 90 or more days delinquent or in foreclosure at December 31, 2019. The LTV ratios were based on the current loan balance and either the lesser of the purchase price or original appraisal, or the most recent Bank appraisal, if available. At December 31, 2019, potential losses, after taking into consideration anticipated private mortgage insurance proceeds and estimated selling costs, have been charged-off.

State	One- to Four-Family		Loans 30 to 89 Days Delinquent		Loans 90 or More Days Delinquent or in Foreclosure		
	Amount	% of Total	Amount	% of Total	Amount	% of Total	LTV
	(Dollars in thousands)						
Kansas	\$ 3,584,407	55.1%	\$ 6,804	41.4%	\$ 3,388	60.3%	60%
Missouri	1,172,181	18.0	3,540	21.6	681	12.1	66
Texas	724,467	11.1	1,271	7.7	441	7.9	44
Other states	1,027,401	15.8	4,813	29.3	1,107	19.7	65
	<u>\$ 6,508,456</u>	<u>100.0%</u>	<u>\$ 16,428</u>	<u>100.0%</u>	<u>\$ 5,617</u>	<u>100.0%</u>	<u>60</u>

Classified loans - The following table presents loans classified as special mention or substandard at the dates presented. The amounts in the table represent the unpaid principal balance of the loans less related charge-offs. The increase in special mention loans at December 31, 2019 compared to December 31, 2018 was due primarily to one \$50.0 million commercial participation real estate loan being classified as special mention during the quarter ended June 30, 2019. The loan relates to a recently opened large hotel and convention center in a high growth area in the central-southern United States. Management has identified credit weaknesses associated with this loan, including a debt service coverage ratio below policy, the development surrounding the hotel and convention center has been slower than initially anticipated, and construction delays have occurred. The Bank has personal guarantees related to this loan from members of a financially strong borrowing group. Due to the identified credit weaknesses, management made the decision to classify the loan as special mention. Management continues to closely monitor the hotel and convention center and surrounding activities. Included in substandard commercial loans at December 31, 2019 and September 30, 2019 were \$3.8 million and \$1.3 million, respectively, of loans added in the CCB acquisition which have since been renewed and on which the related purchase acquisition adjustments have been accreted; as such, these loans are now included in the Bank's ACL formula analysis model or are individually evaluated for impairment. There were no such loans at December 31, 2018.

	December 31, 2019		September 30, 2019		December 31, 2018	
	Special Mention	Substandard	Special Mention	Substandard	Special Mention	Substandard
(Dollars in thousands)						
One- to four-family	\$ 15,778	\$ 25,376	\$ 15,428	\$ 23,783	\$ 10,540	\$ 30,758
Commercial	52,809	5,356	54,134	5,543	5,657	1,776
Consumer	375	683	283	758	211	859
	<u>\$ 68,962</u>	<u>\$ 31,415</u>	<u>\$ 69,845</u>	<u>\$ 30,084</u>	<u>\$ 16,408</u>	<u>\$ 33,393</u>

Allowance for credit losses and Provision for credit losses - Management maintains an ACL to absorb inherent losses in the loan portfolio based on quarterly assessments of the loan portfolio. The ACL is maintained through provisions for credit losses which are either charged to or credited to income. Each quarter, we prepare a formula analysis model which segregates the loan portfolio into categories based on certain risk characteristics. Historical loss factors and qualitative factors are applied to each loan category in the formula analysis model. The factors are reviewed by management quarterly to assess whether the factors adequately cover probable and estimable losses inherent in the loan portfolio. To the extent the commercial loan portfolio continues to grow and the inherent loss factors remain relatively constant and/or the asset quality declines, the related ACL amounts will likely increase. During the current quarter, the Bank recorded a \$225 thousand provision for credit losses related to certain commercial loans that renewed since the CCB acquisition. In addition to the formula analysis model, management considers several other internal and external data elements when evaluating the overall adequacy of the ACL. Management considers the overall ACL to be adequate for the loan portfolio at December 31, 2019.

See "Part II, Item 7 - Management's Discussion and Analysis of Financial Condition and Results of Operations - Critical Accounting Policies - Allowance for Credit Losses" and "Part II, Item 8. Financial Statements and Supplementary Data – Notes to Consolidated Financial Statements – Note 1. Summary of Significant Accounting Policies" in the Company's Annual Report on [Form 10-K](#) for the fiscal year ended September 30, 2019 for a full discussion of our ACL methodology. See "Note 4. Loans Receivable and Allowance for Credit Losses" for additional information on the ACL.

The distribution of our ACL at the dates indicated is summarized below.

	At							
	December 31, 2019				September 30, 2019			
	Amount of ACL	% of ACL to Total ACL	Total Loans	% of Loans to Total Loans	Amount of ACL	% of ACL to Total ACL	Total Loans	% of Loans to Total Loans
(Dollars in thousands)								
One- to four-family:								
Originated	\$ 2,027	21.5%	\$ 3,927,015	52.9%	\$ 1,982	21.6%	\$ 3,873,851	52.2%
Correspondent purchased	1,200	12.7	2,343,750	31.6	1,203	13.0	2,349,877	31.7
Bulk purchased	612	6.5	237,691	3.2	687	7.4	252,347	3.4
Construction	20	0.2	38,771	0.5	18	0.2	36,758	0.5
Total	<u>3,859</u>	<u>40.9</u>	<u>6,547,227</u>	<u>88.2</u>	<u>3,890</u>	<u>42.2</u>	<u>6,512,833</u>	<u>87.8</u>
Commercial:								
Commercial real estate	3,608	38.2	583,848	7.9	3,448	37.4	583,617	7.9
Commercial and industrial	710	7.5	57,019	0.8	472	5.1	61,094	0.8
Construction	1,100	11.7	107,372	1.4	1,251	13.5	123,159	1.7
Total	<u>5,418</u>	<u>57.4</u>	<u>748,239</u>	<u>10.1</u>	<u>5,171</u>	<u>56.0</u>	<u>767,870</u>	<u>10.4</u>
Consumer loans:								
Home equity	94	1.0	118,491	1.6	97	1.1	120,587	1.6
Other consumer	64	0.7	10,877	0.1	68	0.7	11,183	0.2
Total consumer loans	<u>158</u>	<u>1.7</u>	<u>129,368</u>	<u>1.7</u>	<u>165</u>	<u>1.8</u>	<u>131,770</u>	<u>1.8</u>
	<u>\$ 9,435</u>	<u>100.0%</u>	<u>\$ 7,424,834</u>	<u>100.0%</u>	<u>\$ 9,226</u>	<u>100.0%</u>	<u>\$ 7,412,473</u>	<u>100.0%</u>

The following table presents ACL activity and related ratios at the dates and for the periods indicated. See "Note 4 - Loans Receivable and Allowance for Credit Losses" for additional information related to ACL activity by specific loan categories.

	For the Three Months Ended				
	December 31, 2019	September 30, 2019	June 30, 2019	March 31, 2019	December 31, 2018
	(Dollars in thousands)				
ACL beginning balance	\$ 9,226	\$ 9,036	\$ 8,619	\$ 8,558	\$ 8,463
Charge-offs	(48)	(133)	(61)	(12)	(56)
Recoveries	32	23	28	73	151
Provision for credit losses	225	300	450	—	—
ACL ending balance	<u>\$ 9,435</u>	<u>\$ 9,226</u>	<u>\$ 9,036</u>	<u>\$ 8,619</u>	<u>\$ 8,558</u>
ACL to loans receivable, net at end of period	0.13%	0.12%	0.12%	0.11%	0.11%
ACL to non-performing loans at end of period	133.11	121.99	90.24	66.68	62.40
Ratio of net charge-offs (recoveries) during the period to average loans outstanding	—	—	—	—	—
Ratio of net charge-offs (recoveries) during the period to average non-performing assets	0.19	1.09	0.26	(0.41)	(0.68)
ACL to net charge-offs (annualized)	144.5x	21.1x	68.1x	N/M ⁽¹⁾	N/M ⁽¹⁾

(1) This ratio is not presented for the time periods noted due to loan recoveries exceeding loan charge-offs during these periods.

Securities. The following table presents the distribution of our securities portfolio, at amortized cost, at the dates indicated. Overall, fixed-rate securities comprised 77% of our securities portfolio at December 31, 2019. The weighted average life ("WAL") is the estimated remaining maturity (in years) after three-month historical prepayment speeds and projected call option assumptions have been applied. Weighted average yields on tax-exempt securities are not calculated on a fully taxable equivalent basis.

	<u>December 31, 2019</u>			<u>September 30, 2019</u>			<u>December 31, 2018</u>		
	<u>Amount</u>	<u>Yield</u>	<u>WAL</u>	<u>Amount</u>	<u>Yield</u>	<u>WAL</u>	<u>Amount</u>	<u>Yield</u>	<u>WAL</u>
	(Dollars in thousands)								
Fixed-rate securities:									
MBS	\$ 648,663	2.40%	2.8	\$ 625,840	2.46%	2.9	\$ 685,636	2.44%	3.1
GSE debentures	274,994	2.03	0.8	249,828	2.15	0.7	243,550	2.20	1.8
Municipal bonds	17,050	1.60	0.9	18,371	1.63	1.0	22,845	1.57	1.6
Total fixed-rate securities	<u>940,707</u>	<u>2.28</u>	<u>2.2</u>	<u>894,039</u>	<u>2.35</u>	<u>2.3</u>	<u>952,031</u>	<u>2.35</u>	<u>2.8</u>
Adjustable-rate securities:									
MBS	276,069	3.09	4.3	297,416	3.10	4.7	284,584	3.07	4.9
Total securities portfolio	<u>\$ 1,216,776</u>	<u>2.46</u>	<u>2.7</u>	<u>\$ 1,191,455</u>	<u>2.54</u>	<u>2.9</u>	<u>\$ 1,236,615</u>	<u>2.52</u>	<u>3.3</u>

The following table presents the carrying value of MBS in our portfolio by issuer at the dates presented.

	<u>December 31, 2019</u>	<u>September 30, 2019</u>	<u>December 31, 2018</u>
		(Dollars in thousands)	
Federal National Mortgage Association ("FNMA")	\$ 681,383	\$ 656,799	\$ 640,760
Federal Home Loan Mortgage Corporation ("FHLMC")	192,821	208,745	245,796
Government National Mortgage Association	63,113	70,943	85,987
	<u>\$ 937,317</u>	<u>\$ 936,487</u>	<u>\$ 972,543</u>

Mortgage-Backed Securities - The balance of MBS, which primarily consists of securities of U.S. GSEs, increased \$830 thousand, from \$936.5 million at September 30, 2019, to \$937.3 million at December 31, 2019. The following table summarizes the activity in our portfolio of MBS for the periods presented. The weighted average yields and WALs for purchases are presented as recorded at the time of purchase. The weighted average yields for the beginning balances are as of the last day of the period previous to the period presented and the weighted average yields for the ending balances are as of the last day of the period presented and are generally derived from recent prepayment activity on the securities in the portfolio as of the dates presented. The beginning and ending WAL is the estimated remaining principal repayment term (in years) after three-month historical prepayment speeds have been applied.

	For the Three Months Ended											
	December 31, 2019			September 30, 2019			June 30, 2019			March 31, 2019		
	Amount	Yield	WAL	Amount	Yield	WAL	Amount	Yield	WAL	Amount	Yield	WAL
	(Dollars in thousands)											
Beginning balance - carrying value	\$ 936,487	2.67%	3.5	\$ 979,256	2.68%	3.4	\$ 985,294	2.67%	3.7	\$ 972,543	2.62%	3.6
Maturities and repayments	(72,635)			(70,865)			(74,335)			(62,702)		
Net amortization of (premiums)/discounts	(248)			(270)			(375)			(310)		
Purchases:												
Fixed	74,359	2.05	3.8	25,214	1.93	3.2	23,620	2.74	3.8	28,921	2.89	5.1
Adjustable	—	—	—	—	—	—	40,362	2.79	4.5	43,776	2.69	4.3
Valuation transferred from HTM to AFS	—			3,039			—			—		
Change in valuation on AFS securities	(646)			113			4,690			3,066		
Ending balance - carrying value	<u>\$ 937,317</u>	2.61	3.3	<u>\$ 936,487</u>	2.67	3.5	<u>\$ 979,256</u>	2.68	3.4	<u>\$ 985,294</u>	2.67	3.7

Investment Securities - Investment securities, which consist of U.S. GSE debentures (primarily issued by FNMA, FHLMC, or Federal Home Loan Banks) and municipal investments, increased \$23.9 million, from \$268.4 million at September 30, 2019, to \$292.3 million at December 31, 2019. The following table summarizes the activity of investment securities for the periods presented. The weighted average yields and WALs for purchases are presented as recorded at the time of purchase. The weighted average yields for the beginning balances are as of the last day of the period previous to the period presented and the weighted average yields for the ending balances are as of the last day of the period presented. The beginning and ending WALs represent the estimated remaining principal repayment terms (in years) of the securities after projected call dates have been considered, based upon market rates at each date presented.

	For the Three Months Ended											
	December 31, 2019			September 30, 2019			June 30, 2019			March 31, 2019		
	Amount	Yield	WAL	Amount	Yield	WAL	Amount	Yield	WAL	Amount	Yield	WAL
	(Dollars in thousands)											
Beginning balance - carrying value	\$ 268,376	2.11%	0.8	\$ 273,995	2.30%	1.0	\$ 288,894	2.38%	1.0	\$ 264,782	2.14%	1.8
Maturities, calls and sales	(51,175)			(80,690)			(65,781)			(76,635)		
Net amortization of (premiums)/discounts	20			(13)			153			(39)		
Purchases:												
Fixed	75,000	1.90	1.7	75,000	2.02	1.1	50,000	2.60	1.0	99,809	2.67	0.7
Valuation transferred from HTM to AFS	—			47			—			—		
Change in valuation on AFS securities	49			37			729			977		
Ending balance - carrying value	<u>\$ 292,270</u>	2.00	0.8	<u>\$ 268,376</u>	2.11	0.8	<u>\$ 273,995</u>	2.30	1.0	<u>\$ 288,894</u>	2.38	1.0

Liabilities

Deposits - The following table presents the amount, weighted average rate and percent of total for the components of our deposit portfolio at the dates presented.

	December 31, 2019			September 30, 2019			December 31, 2018		
	Amount	Rate	% of Total	Amount	Rate	% of Total	Amount	Rate	% of Total
(Dollars in thousands)									
Non-interest-bearing checking	\$ 368,311	—%	6.6%	\$ 357,284	—%	6.4%	\$ 348,867	—%	6.3%
Interest-bearing checking	745,436	0.08	13.3	717,121	0.09	12.8	729,712	0.07	13.1
Savings	358,817	0.09	6.4	321,494	0.05	5.8	350,089	0.06	6.3
Money market	1,192,972	0.69	21.4	1,198,343	0.70	21.5	1,256,302	0.72	22.6
Retail/business certificates of deposit	2,656,379	2.11	47.6	2,692,770	2.08	48.2	2,479,614	1.86	44.6
Public unit certificates of deposit	263,936	2.14	4.7	294,855	2.29	5.3	393,280	2.07	7.1
	<u>\$5,585,851</u>	1.27	<u>100.0%</u>	<u>\$5,581,867</u>	1.29	<u>100.0%</u>	<u>\$5,557,864</u>	1.15	<u>100.0%</u>

The following tables set forth scheduled maturity information for our certificates of deposit, including public unit certificates of deposit, along with associated weighted average rates, as of December 31, 2019.

Rate range	Amount Due					Total	
	1 year or less	More than 1 year to 2 years	More than 2 years to 3 years	More than 3 years	Amount	Rate	
(Dollars in thousands)							
0.00 – 0.99%	\$ 7,449	\$ 2,286	\$ 25	\$ —	\$ 9,760	0.69%	
1.00 – 1.99%	828,131	374,561	165,628	13,365	1,381,685	1.81	
2.00 – 2.99%	600,437	271,542	375,583	281,063	1,528,625	2.40	
3.00 – 3.99%	—	—	—	245	245	3.00	
	<u>\$1,436,017</u>	<u>\$ 648,389</u>	<u>\$ 541,236</u>	<u>\$ 294,673</u>	<u>\$ 2,920,315</u>	2.11	
Percent of total	49.2%	22.2%	18.5%	10.1%			
Weighted average rate	2.01	2.08	2.24	2.47			
Weighted average maturity (in years)	0.5	1.5	2.6	3.7	1.4		
Weighted average maturity for the retail/business certificate of deposit portfolio (in years)					1.5		

	Amount Due				
	3 months or less	Over 3 to 6 months	Over 6 to 12 months	Over 12 months	Total
(Dollars in thousands)					
Retail/business certificates of deposit less than \$100,000	\$ 158,800	\$ 229,128	\$ 298,456	\$ 838,684	\$ 1,525,068
Retail/business certificates of deposit of \$100,000 or more	105,625	187,224	230,536	607,926	1,131,311
Public unit certificates of deposit of \$100,000 or more	110,233	72,526	43,489	37,688	263,936
	<u>\$ 374,658</u>	<u>\$ 488,878</u>	<u>\$ 572,481</u>	<u>\$ 1,484,298</u>	<u>\$ 2,920,315</u>

Borrowings - The following tables present borrowing activity for the periods shown. The borrowings presented in the table have original contractual terms of one year or longer. FHLB advances are presented at par. The effective rate is shown as a weighted average and includes the impact of interest rate swaps and the amortization of deferred prepayment penalties resulting from FHLB advances previously prepaid. The weighted average maturity ("WAM") is the remaining weighted average contractual term in years. The beginning and ending WAMs represent the remaining maturity at each date presented. For new borrowings, the WAMs presented are as of the date of issue.

	For the Three Months Ended											
	December 31, 2019			September 30, 2019			June 30, 2019			March 31, 2019		
	Amount	Effective		Amount	Effective		Amount	Effective		Amount	Effective	
Rate		WAM	Rate		WAM	Rate		WAM	Rate		WAM	
	(Dollars in thousands)											
Beginning balance	\$ 2,140,000	2.38%	2.6	\$ 2,140,000	2.35%	2.6	\$ 2,240,000	2.29%	2.8	\$ 2,181,186	2.31%	3.0
Maturities:												
FHLB advances	(350,000)	2.40		(375,000)	2.38		(200,000)	2.11		—	—	
CCB acquisition - junior subordinated debentures assumed (redeemed)	—	—	—	—	—	—	—	—	—	(6,186)	10.60	11.5
New FHLB borrowings:												
Fixed-rate	100,000	1.96	5.0	100,000	2.14	4.0	—	—	—	—	—	—
Interest rate swaps ⁽¹⁾	200,000	2.57	2.5	275,000	2.70	4.5	100,000	3.09	9.0	65,000	2.57	5.0
Ending balance	<u>\$ 2,090,000</u>	2.37	2.6	<u>\$ 2,140,000</u>	2.38	2.6	<u>\$ 2,140,000</u>	2.35	2.6	<u>\$ 2,240,000</u>	2.29	2.8

(1) Represents adjustable-rate FHLB advances for which the Bank has entered into interest rate swaps to hedge the variability in cash flows associated with the advances. The effective rate and WAM presented include the effect of the interest rate swaps.

Maturities - The following table presents the maturity of term borrowings (including FHLB advances, at par, and repurchase agreements), along with associated weighted average contractual and effective rates as of December 31, 2019.

Maturity by Fiscal Year	Term Borrowings Amount		Total Amount	Contractual Rate	Effective Rate ⁽²⁾
	Fixed-rate	Interest rate swaps ⁽¹⁾			
(Dollars in thousands)					
2020	\$ 300,000	\$ 440,000	\$ 740,000	2.01	2.46
2021	550,000	200,000	750,000	2.22	2.35
2022	200,000	—	200,000	2.23	2.23
2023	200,000	—	200,000	1.98	1.98
2024	100,000	—	100,000	3.39	3.39
2025	100,000	—	100,000	1.96	1.96
	<u>\$ 1,450,000</u>	<u>\$ 640,000</u>	<u>\$ 2,090,000</u>	2.17	2.37

- (1) Represents 12-month adjustable-rate FHLB advances for which the Bank has entered into interest rate swaps with a notional amount of \$640.0 million to hedge the variability in cash flows associated with the advances. These advances are presented based on their contractual maturity dates and will be renewed each year until the maturity or termination of the interest rate swaps. The expected WAL of the interest rate swaps was 4.2 years at December 31, 2019.
- (2) The effective rate includes the impact of interest rate swaps and the amortization of deferred prepayment penalties resulting from FHLB advances previously prepaid.

As of December 31, 2019, the Bank had \$100.0 million outstanding, at a rate of 1.79%, on its FHLB line of credit which was not related to the leverage strategy. The average outstanding balance of FHLB line of credit borrowings during the current quarter was \$100.9 million at an average rate of 1.94%.

The following table presents the maturity and weighted average repricing rate, which is also the weighted average effective rate, of certificates of deposit, split between retail/business and public unit amounts, and term borrowings for the next four quarters as of December 31, 2019.

Maturity by Quarter End	Retail/ Business		Public Unit		Term Borrowings		Total	Repricing Rate
	Certificate Amount	Repricing Rate	Certificate Amount	Repricing Rate	Amount	Rate		
(Dollars in thousands)								
March 31, 2020	\$ 264,425	1.77%	\$ 110,233	2.02%	\$ 65,000	2.57%	\$ 439,658	1.95%
June 30, 2020	416,352	2.09	72,526	2.21	200,000	2.36	688,878	2.18
September 30, 2020	259,089	2.08	37,228	2.24	475,000	2.49	771,317	2.34
December 31, 2020	269,903	1.96	6,261	1.94	350,000	2.38	626,164	2.19
	<u>\$ 1,209,769</u>	1.99	<u>\$ 226,248</u>	2.12	<u>\$ 1,090,000</u>	2.43	<u>\$ 2,526,017</u>	2.19

Stockholders' Equity. Stockholders' equity was \$1.31 billion at December 31, 2019 compared to \$1.34 billion at September 30, 2019. The \$29.7 million decrease was due primarily to the payment of \$58.7 million in cash dividends, partially offset by net income of \$22.5 million during the current quarter. The cash dividends paid during the current quarter totaled \$0.425 per share and consisted of a \$0.34 per share cash true-up dividend related to fiscal year 2019 earnings per the Company's dividend policy, and a regular quarterly cash dividend of \$0.085 per share. On January 28, 2020, the Company announced a regular quarterly cash dividend of \$0.085 per share, or approximately \$11.7 million, payable on February 21, 2020 to stockholders of record as of the close of business on February 7, 2020.

In the long run, management considers a Bank stockholders' equity to total assets ratio of at least 10% an appropriate level of capital. At December 31, 2019, this ratio was 12.7%.

At December 31, 2019, Capitol Federal Financial, Inc., at the holding company level, had \$90.6 million on deposit at the Bank. For fiscal year 2020, it is the intent of the Board of Directors and management to continue with the payout of 100% of the Company's earnings to its stockholders. Dividend payments depend upon a number of factors including the Company's financial condition and results of operations, regulatory capital requirements, regulatory limitations on the Bank's ability to make capital distributions to the Company, and the amount of cash at the holding company.

The Company works to find multiple ways to provide stockholder value. Recently, this has primarily been through the payment of cash dividends and historically the Company has also utilized stock buybacks. The Company has maintained a policy of paying out 100% of its earnings to stockholders in the form of quarterly cash dividends and an annual cash true-up dividend in December of each year. In order to provide additional stockholder value, the Company has paid a True Blue Capitol cash dividend of \$0.25 per share in June of each of the past six years, including June 2019. The Company has paid the True Blue Capitol dividend primarily due to excess capital levels at the Company and Bank. The Company considers various business strategies and their impact on capital and asset measures on both a current and future basis, as well as regulatory capital levels and requirements, in determining the amount, if any, and timing of the True Blue dividend.

The following table presents regular quarterly cash dividends and special cash dividends paid in calendar years 2020, 2019, and 2018. The amounts represent cash dividends paid during each period. For the quarter ending March 31, 2020, the amount presented represents the dividend payable on February 21, 2020 to stockholders of record as of the close of business on February 7, 2020.

	Calendar Year					
	2020		2019		2018	
	Amount	Per Share	Amount	Per Share	Amount	Per Share
	(Dollars in thousands, except per share amounts)					
Regular quarterly dividends paid						
Quarter ended March 31	\$ 11,734	\$ 0.085	\$ 11,700	\$ 0.085	\$ 11,427	\$ 0.085
Quarter ended June 30			11,708	0.085	11,429	0.085
Quarter ended September 30			11,713	0.085	11,430	0.085
Quarter ended December 31			11,731	0.085	11,696	0.085
True-up dividends paid			46,932	0.340	53,666	0.390
True Blue dividends paid			34,446	0.250	33,614	0.250
Calendar year-to-date dividends paid	<u>\$ 11,734</u>	<u>\$ 0.085</u>	<u>\$ 128,230</u>	<u>\$ 0.930</u>	<u>\$ 133,262</u>	<u>\$ 0.980</u>

The Company has authorized the repurchase of \$70.0 million of its common stock under its stock repurchase plan. Shares may be repurchased from time to time based upon market conditions, available liquidity and other factors. There is no expiration for this repurchase plan and no shares have been repurchased under this repurchase plan.

Operating Results

The following table presents selected income statement and other information for the quarters indicated.

	For the Three Months Ended				
	December 31, 2019	September 30, 2019	June 30, 2019	March 31, 2019	December 31, 2018
	(Dollars in thousands, except per share data)				
Interest and dividend income:					
Loans receivable	\$ 69,914	\$ 70,366	\$ 71,434	\$ 71,657	\$ 70,772
MBS	6,102	6,293	6,613	6,301	6,523
FHLB stock	1,826	2,156	1,865	1,831	1,971
Investment securities	1,507	1,585	1,835	1,505	1,441
Cash and cash equivalents	687	2,885	464	743	1,714
Total interest and dividend income	80,036	83,285	82,211	82,037	82,421
Interest expense:					
Deposits	17,962	17,471	16,909	16,096	15,725
Borrowings	13,377	16,003	13,621	13,344	14,395
Total interest expense	31,339	33,474	30,530	29,440	30,120
Net interest income	48,697	49,811	51,681	52,597	52,301
Provision for credit losses	225	300	450	—	—
Net interest income (after provision for credit losses)	48,472	49,511	51,231	52,597	52,301
Non-interest income	5,504	5,859	5,674	5,001	5,424
Non-interest expense	26,500	26,330	27,691	26,141	26,782
Income tax expense	4,965	6,631	6,317	6,903	6,560
Net income	\$ 22,511	\$ 22,409	\$ 22,897	\$ 24,554	\$ 24,383
Efficiency ratio	48.89%	47.30%	48.28%	45.38%	46.40%
Basic EPS	\$ 0.16	\$ 0.16	\$ 0.17	\$ 0.18	\$ 0.18
Diluted EPS	0.16	0.16	0.17	0.18	0.18

Average Balance Sheets

The following table presents the average balances of our assets, liabilities, and stockholders' equity, and the related annualized weighted average yields and rates on our interest-earning assets and interest-bearing liabilities, as well as selected performance ratios and other information, for the periods indicated. Weighted average yields are derived by dividing annualized income by the average balance of the related assets, and weighted average rates are derived by dividing annualized expense by the average balance of the related liabilities, for the periods shown. Average outstanding balances are derived from average daily balances. The weighted average yields and rates include amortization of fees, costs, premiums and discounts, which are considered adjustments to yields/rates. Weighted average yields on tax-exempt securities are not calculated on a fully taxable equivalent basis.

For the Three Months Ended

	December 31, 2019			September 30, 2019			December 31, 2018		
	Average Outstanding Amount	Interest Earned/ Paid	Yield/ Rate	Average Outstanding Amount	Interest Earned/ Paid	Yield/ Rate	Average Outstanding Amount	Interest Earned/ Paid	Yield/ Rate
Assets:									
Interest-earning assets:									
One- to four-family loans	\$ 6,543,298	\$ 58,361	3.57%	\$ 6,555,089	\$ 58,798	3.59%	\$ 6,793,226	\$ 60,983	3.59%
Commercial loans	766,232	9,657	4.94	755,015	9,500	4.93	589,346	7,602	5.05
Consumer loans	130,253	1,896	5.77	132,457	2,068	6.19	139,373	2,187	6.23
Total loans receivable ⁽¹⁾	<u>7,439,783</u>	<u>69,914</u>	<u>3.75</u>	<u>7,442,561</u>	<u>70,366</u>	<u>3.77</u>	<u>7,521,945</u>	<u>70,772</u>	<u>3.75</u>
MBS ⁽²⁾	933,448	6,102	2.61	942,402	6,293	2.67	1,007,645	6,523	2.59
Investment securities ⁽²⁾⁽³⁾	284,587	1,507	2.12	280,629	1,585	2.26	282,256	1,441	2.04
FHLB stock	98,384	1,826	7.36	114,681	2,156	7.46	108,227	1,971	7.23
Cash and cash equivalents ⁽⁴⁾	162,126	687	1.66	492,481	2,885	2.29	304,893	1,714	2.20
Total interest-earning assets ⁽¹⁾⁽²⁾	8,918,328	80,036	3.58	9,272,754	83,285	3.58	9,224,966	82,421	3.56
Other non-interest-earning assets	427,858			418,955			367,755		
Total assets	<u>\$ 9,346,186</u>			<u>\$ 9,691,709</u>			<u>\$ 9,592,721</u>		
Liabilities and stockholders' equity:									
Interest-bearing liabilities:									
Checking	\$ 1,085,818	170	0.06	\$ 1,076,014	164	0.06	\$ 1,050,474	144	0.05
Savings	357,674	79	0.09	323,916	41	0.05	349,406	57	0.06
Money market	1,173,545	2,063	0.70	1,224,776	2,171	0.70	1,246,809	2,172	0.69
Retail/business certificates	2,681,081	14,111	2.09	2,604,296	13,276	2.02	2,499,056	11,455	1.82
Wholesale certificates	275,941	1,539	2.21	310,940	1,819	2.32	383,860	1,897	1.96
Total deposits	<u>5,574,059</u>	<u>17,962</u>	<u>1.28</u>	<u>5,539,942</u>	<u>17,471</u>	<u>1.25</u>	<u>5,529,605</u>	<u>15,725</u>	<u>1.13</u>
Borrowings ⁽⁵⁾	<u>2,233,327</u>	<u>13,377</u>	<u>2.36</u>	<u>2,637,814</u>	<u>16,003</u>	<u>2.39</u>	<u>2,513,284</u>	<u>14,395</u>	<u>2.26</u>
Total interest-bearing liabilities	7,807,386	31,339	1.59	8,177,756	33,474	1.62	8,042,889	30,120	1.48
Other non-interest-bearing liabilities	206,253			180,365			167,205		
Stockholders' equity	1,332,547			1,333,588			1,382,627		
Total liabilities and stockholders' equity	<u>\$ 9,346,186</u>			<u>\$ 9,691,709</u>			<u>\$ 9,592,721</u>		
Net interest income ⁽⁶⁾		48,697			49,811			52,301	
Net interest rate spread ⁽⁷⁾⁽⁸⁾			1.99			1.96			2.08
Net interest-earning assets	\$ 1,110,942			\$ 1,094,998			\$ 1,182,077		
Net interest margin ⁽⁸⁾⁽⁹⁾			2.18			2.15			2.27
Ratio of interest-earning assets to interest-bearing liabilities			1.14x			1.13x			1.15x
Selected performance ratios:									
Return on average assets (annualized) ⁽⁸⁾			0.96			0.92			1.02
Return on average equity (annualized) ⁽⁸⁾			6.76			6.72			7.05
Average equity to average assets			14.26			13.76			14.41
Operating expense ratio ⁽¹⁰⁾			1.13			1.09			1.12
Efficiency ratio ⁽⁸⁾⁽¹¹⁾			48.89			47.30			46.40
Pre-tax yield on leverage strategy ⁽¹²⁾			—			0.03			0.03

- (1) Balances are adjusted for unearned loan fees and deferred costs. Loans that are 90 or more days delinquent are included in the loans receivable average balance with a yield of zero percent.
- (2) MBS and investment securities classified as AFS are stated at amortized cost, adjusted for unamortized purchase premiums or discounts.
- (3) The average balance of investment securities includes an average balance of nontaxable securities of \$17.3 million, \$19.8 million and \$23.5 million for the three months ended December 31, 2019, September 30, 2019 and December 31, 2018, respectively.
- (4) There were no cash and cash equivalents related to the leverage strategy during the three months ended December 31, 2019. The average balance of cash and cash equivalents includes an average balance of cash related to the leverage strategy of \$380.0 million and \$218.0 million for the three months ended September 30, 2019 and December 31, 2018, respectively.
- (5) There were no FHLB borrowings related to the leverage strategy during the three months ended December 31, 2019. Included in this line item, for the three months ended September 30, 2019 and December 31, 2018, are FHLB borrowings related to the leverage strategy with an average outstanding balance of \$397.8 million and \$228.3 million, respectively, and interest paid of \$2.6 million and \$1.4 million, respectively, at a weighted average rate of 2.52% and 2.36%, respectively, and FHLB borrowings not related to the leverage strategy with an average outstanding balance of \$2.24 billion and \$2.29 billion, respectively, and interest paid of \$13.4 million and \$13.0 million, respectively, at a weighted average rate of 2.37% and 2.25%, respectively. The FHLB advance amounts and rates included in this line item include the effect of interest rate swaps and are net of deferred prepayment penalties.
- (6) Net interest income represents the difference between interest income earned on interest-earning assets and interest paid on interest-bearing liabilities. Net interest income depends on the average balance of interest-earning assets and interest-bearing liabilities, and the interest rates earned or paid on them.
- (7) Net interest rate spread represents the difference between the average yield on interest-earning assets and the average cost of interest-bearing liabilities.
- (8) The table below provides a reconciliation between certain performance ratios presented in accordance with GAAP and the performance ratios excluding the effects of the leverage strategy, which are not presented in accordance with GAAP. Management believes it is important for comparability purposes to provide the performance ratios without the leverage strategy because of the unique nature of the leverage strategy. The leverage strategy reduces some of our performance ratios due to the small amount of earnings associated with the transaction in comparison to the size of the transaction, while increasing our net income.

	For the Three Months Ended								
	December 31, 2019			September 30, 2019			December 31, 2018		
	Actual (GAAP)	Leverage Strategy	Adjusted (Non-GAAP)	Actual (GAAP)	Leverage Strategy	Adjusted (Non-GAAP)	Actual (GAAP)	Leverage Strategy	Adjusted (Non-GAAP)
Return on average assets (annualized)	0.96%	—%	0.96%	0.92%	(0.04)%	0.96%	1.02%	(0.02)%	1.04%
Return on average equity (annualized)	6.76	—	6.76	6.72	0.01	6.71	7.05	—	7.05
Net interest margin	2.18	—	2.18	2.15	(0.09)	2.24	2.27	(0.05)	2.32
Net interest rate spread	1.99	—	1.99	1.96	(0.09)	2.05	2.08	(0.05)	2.13
Efficiency Ratio	48.89	—	48.89	47.30	0.01	47.29	46.40	0.01	46.39

- (9) Net interest margin represents annualized net interest income as a percentage of average interest-earning assets.
- (10) The operating expense ratio represents annualized non-interest expense as a percentage of average assets.
- (11) The efficiency ratio represents non-interest expense as a percentage of the sum of net interest income (pre-provision for credit losses) and non-interest income.
- (12) The pre-tax yield on the leverage strategy represents annualized pre-tax income resulting from the transaction as a percentage of the average interest-earning assets associated with the transaction.

Rate/Volume Analysis

The table below presents the dollar amount of changes in interest income and interest expense for major components of interest-earning assets and interest-bearing liabilities, comparing the periods indicated. For each category of interest-earning assets and interest-bearing liabilities, information is provided on changes attributable to (1) changes in volume, which are changes in the average balance multiplied by the previous period's average rate, and (2) changes in rate, which are changes in the average rate multiplied by the average balance from the previous period. The net changes attributable to the combined impact of both rate and volume have been allocated proportionately to the changes due to volume and the changes due to rate.

	For the Three Months Ended					
	December 31, 2019 vs. December 31, 2018			December 31, 2019 vs. September 30, 2019		
	Increase (Decrease) Due to			Increase (Decrease) Due to		
	Volume	Rate	Total	Volume	Rate	Total
	(Dollars in thousands)					
Interest-earning assets:						
Loans receivable	\$ (109)	\$ (749)	\$ (858)	\$ 1	\$ (453)	\$ (452)
MBS	(484)	63	(421)	(59)	(132)	(191)
Investment securities	12	54	66	22	(100)	(78)
FHLB stock	(182)	37	(145)	(303)	(27)	(330)
Cash and cash equivalents	(673)	(354)	(1,027)	(1,556)	(642)	(2,198)
Total interest-earning assets	<u>(1,436)</u>	<u>(949)</u>	<u>(2,385)</u>	<u>(1,895)</u>	<u>(1,354)</u>	<u>(3,249)</u>
Interest-bearing liabilities:						
Checking	5	21	26	1	4	5
Savings	1	20	21	5	33	38
Money market	(129)	20	(109)	(90)	(18)	(108)
Certificates of deposit	351	1,948	2,299	218	338	556
Borrowings	(1,829)	811	(1,018)	(2,601)	(25)	(2,626)
Total interest-bearing liabilities	<u>(1,601)</u>	<u>2,820</u>	<u>1,219</u>	<u>(2,467)</u>	<u>332</u>	<u>(2,135)</u>
Net change in net interest income	<u>\$ 165</u>	<u>\$ (3,769)</u>	<u>\$ (3,604)</u>	<u>\$ 572</u>	<u>\$ (1,686)</u>	<u>\$ (1,114)</u>

Comparison of Operating Results for the Three Months Ended December 31, 2019 and 2018

The Company recognized net income of \$22.5 million, or \$0.16 per share, for the quarter ended December 31, 2019 compared to net income of \$24.4 million, or \$0.18 per share, for the quarter ended December 31, 2018. The decrease in net income was due primarily to a decrease in net interest income, partially offset by a decrease in income tax expense.

Net interest income decreased \$3.6 million, or 6.9%, from the prior year quarter to \$48.7 million for the current quarter. The net interest margin decreased nine basis points, from 2.27% for the prior year quarter to 2.18% for the current quarter. The leverage strategy was in place during a portion of the prior year quarter, and was not in place during the current quarter. When the leverage strategy is in place, it reduces the net interest margin due to the small amount of earnings from the transaction in comparison to the size of the transaction. Excluding the effects of the leverage strategy, the net interest margin would have decreased 14 basis points, from 2.32% for the prior year quarter to 2.18% for the current quarter. The decrease in the net interest margin, excluding the effects of the leverage strategy, was due mainly to an increase in the cost of retail/business certificates of deposit.

Interest and Dividend Income

The weighted average yield on total interest-earning assets increased two basis points, from 3.56% for the prior year quarter to 3.58% for the current quarter, while the average balance of interest-earning assets decreased \$306.6 million from the prior year quarter. Absent the impact of the leverage strategy, the weighted average yield on total interest-earning assets would have decreased one basis point, from 3.59% for the prior year quarter to 3.58% for the current quarter, and the average balance of interest-earning assets would have decreased \$78.4 million. The following table presents the components of interest and dividend income for the time periods presented, along with the change measured in dollars and percent.

	For the Three Months Ended		Change Expressed in:	
	December 31,		Dollars	Percent
	2019	2018		
	(Dollars in thousands)			
INTEREST AND DIVIDEND INCOME:				
Loans receivable	\$ 69,914	\$ 70,772	\$ (858)	(1.2)%
MBS	6,102	6,523	(421)	(6.5)
FHLB stock	1,826	1,971	(145)	(7.4)
Investment securities	1,507	1,441	66	4.6
Cash and cash equivalents	687	1,714	(1,027)	(59.9)
Total interest and dividend income	<u>\$ 80,036</u>	<u>\$ 82,421</u>	<u>\$ (2,385)</u>	<u>(2.9)</u>

The decrease in interest income on loans receivable was due mainly to a decrease in yield resulting from an increase in the amortization of premiums related to an increase in correspondent loan payoff activity as a result of lower market interest rates. This was partially offset by a shift in the mix of the portfolio, as the average balance of lower-yielding one- to four-family loans decreased \$249.9 million, partially offset by a \$176.9 million increase in the average balance of higher-yielding commercial loans. The decrease in interest income on the MBS portfolio was due to a \$74.2 million decrease in the average balance of the portfolio. The decrease in dividend income on FHLB stock and the decrease in interest income on cash and cash equivalents were due primarily to the leverage strategy being in place for a portion of the prior year quarter and not being in place during the current quarter.

Interest Expense

The weighted average rate paid on total interest-bearing liabilities increased 11 basis points, from 1.48% for the prior year quarter to 1.59% for the current quarter, while the average balance of interest-bearing liabilities decreased \$235.5 million from the prior year quarter. Absent the impact of the leverage strategy, the weighted average rate paid on total interest-bearing liabilities would have increased 13 basis points, from 1.46% for the prior year quarter to 1.59% for the current quarter, while the average balance of interest-bearing liabilities would have decreased \$7.2 million. The following table presents the components of interest expense for the time periods presented, along with the change measured in dollars and percent.

	For the Three Months Ended		Change Expressed in:	
	December 31,		Dollars	Percent
	2019	2018		
	(Dollars in thousands)			
INTEREST EXPENSE:				
Deposits	\$ 17,962	\$ 15,725	\$ 2,237	14.2%
Borrowings	13,377	14,395	(1,018)	(7.1)
Total interest expense	<u>\$ 31,339</u>	<u>\$ 30,120</u>	<u>\$ 1,219</u>	<u>4.0</u>

The increase in interest expense on deposits was due primarily to an increase in the cost of the retail/business certificate of deposit portfolio. The weighted average rate of the retail/business certificate of deposit portfolio increased 27 basis points, to 2.09% for the current quarter, and the average balance increased \$182.0 million, or approximately 7%. Late in the third quarter of fiscal year 2019, the Bank increased offered rates on short-term and certain intermediate-term certificates of deposit in an effort to encourage customers to move funds to those terms and during the fourth quarter of fiscal year 2019, the Bank held the unTraditional campaign, resulting in growth in the short-term and certain intermediate-term certificates of deposit.

The borrowings line item in the table above includes interest expense associated and not associated with the leverage strategy. Interest expense on borrowings not related to the leverage strategy increased \$359 thousand from the prior year quarter due to an 11 basis point increase in the weighted average rate paid, to 2.36% for the current quarter. The increase in the weighted average rate paid was due primarily to certain maturing FHLB advances being replaced at higher effective market interest rates. Interest expense on FHLB

borrowings associated with the leverage strategy decreased \$1.4 million from the prior year quarter due to the leverage strategy being in place for a portion of the prior year quarter and not being in place during the current quarter.

Provision for Credit Losses

The Bank recorded a provision for credit losses during the current quarter of \$225 thousand, compared to no provision for credit losses during the prior year quarter. The \$225 thousand provision for credit losses in the current quarter related to certain commercial loans that were acquired in the CCB acquisition and were renewed after the acquisition.

Non-Interest Income

The following table presents the components of non-interest income for the time periods presented, along with the change measured in dollars and percent.

	For the Three Months Ended			
	December 31,		Change Expressed in:	
	2019	2018	Dollars	Percent
	(Dollars in thousands)			
NON-INTEREST INCOME:				
Deposit service fees	\$ 3,062	\$ 3,352	\$ (290)	(8.7)%
Insurance commissions	691	626	65	10.4
Other non-interest income	1,751	1,446	305	21.1
Total non-interest income	<u>\$ 5,504</u>	<u>\$ 5,424</u>	<u>\$ 80</u>	<u>1.5</u>

The decrease in deposit service fees was due mainly to the discontinuation of point-of-sale service charges, which the Bank ceased charging in April 2019. The increase in other non-interest income was due mainly to the receipt of a BOLI death benefit during the current quarter.

Non-Interest Expense

The following table presents the components of non-interest expense for the time periods presented, along with the change measured in dollars and percent.

	For the Three Months Ended			
	December 31,		Change Expressed in:	
	2019	2018	Dollars	Percent
	(Dollars in thousands)			
NON-INTEREST EXPENSE:				
Salaries and employee benefits	\$ 13,471	\$ 12,962	\$ 509	3.9%
Information technology and related expense	4,141	4,599	(458)	(10.0)
Occupancy, net	3,207	3,252	(45)	(1.4)
Advertising and promotional	1,410	760	650	85.5
Regulatory and outside services	1,343	1,766	(423)	(24.0)
Deposit and loan transaction costs	711	736	(25)	(3.4)
Office supplies and related expense	519	459	60	13.1
Federal insurance premium	—	528	(528)	(100.0)
Other non-interest expense	1,698	1,720	(22)	(1.3)
Total non-interest expense	<u>\$ 26,500</u>	<u>\$ 26,782</u>	<u>\$ (282)</u>	<u>(1.1)</u>

The increase in salaries and employee benefits expense was due primarily to an increase in commissions and merit increases. The decrease in information technology and related expense was due mainly to the prior year quarter including costs related to the integration of CCB operations. The increase in advertising and promotional expense was due to the timing of campaigns and sponsorships. The decrease in regulatory and outside services expense was due primarily to a decrease in consulting and external audit fees in the current quarter. During the prior fiscal year, the Bank began utilizing a credit from the FDIC as a result of the FDIC deposit insurance fund ratio exceeding 1.38%. Pursuant to regulatory guidance, once the insurance fund exceeds 1.38% of insured deposits, deposit insurance assessment credits are allocated to banks with less than \$10 billion in assets, to compensate for premiums previously paid that contributed to growth of the fund past 1.15%. These credits fully offset the Bank's premium assessments during

the current quarter and will continue to offset the Bank's premium assessments as long as the insurance fund ratio remains at or above 1.35% of insured deposits and the Bank still has a remaining assessment credit balance. As of December 31, 2019, the Bank had a remaining assessment credit of approximately \$900 thousand.

Management anticipates that salaries and employee benefits expense in fiscal year 2020 will increase approximately \$3.0 million from fiscal year 2019, a decrease from our original estimate of a \$4.0 million increase. Approximately \$500 thousand of the \$3.0 million projected fiscal year 2020 increase was realized during the current quarter. The remaining \$2.5 million projected increase is anticipated to be \$600 thousand in the second quarter, \$900 thousand in the third quarter, and \$1.0 million in the fourth quarter. The reduction in the expense estimate was due primarily to a delay in the implementation of information technology changes pertaining to commercial banking activities and related back office functions.

The Company's efficiency ratio was 48.89% for the current quarter compared to 46.40% for the prior year quarter. The change in the efficiency ratio was due to lower net interest income in the current quarter compared to the prior year quarter. The efficiency ratio is a measure of a financial institution's total non-interest expense as a percentage of the sum of net interest income (pre-provision for credit losses) and non-interest income. A lower value indicates that the financial institution is generating revenue with a proportionally lower level of expense.

Income Tax Expense

Income tax expense was \$5.0 million for the current quarter compared to \$6.6 million for the prior quarter. The effective tax rate was 18.1% for the current quarter compared to 21.2% for the prior year quarter. The lower effective tax rate in the current quarter compared to the prior year quarter was due primarily to a discrete benefit recognized as a result of favorable federal tax guidance that was issued during the current quarter related to certain BOLI policies added in the CCB acquisition. Management anticipates the effective income tax rate for the remainder of fiscal year 2020 will be approximately 22% each quarter, resulting in an effective tax rate of approximately 21% for fiscal year 2020.

Comparison of Operating Results for the Three Months Ended December 31, 2019 and September 30, 2019

For the quarter ended December 31, 2019, the Company recognized net income of \$22.5 million, or \$0.16 per share, compared to net income of \$22.4 million, or \$0.16 per share, for the quarter ended September 30, 2019. Income tax expense decreased \$1.6 million from the prior quarter largely offset by a \$1.1 million, or 2.2%, decrease in net interest income. The net interest margin increased three basis points from 2.15% for the prior quarter to 2.18% for the current quarter. Excluding the effects of the leverage strategy, the net interest margin would have decreased six basis points, from 2.24% for the prior quarter to 2.18% for the current quarter. The decrease in the net interest margin, excluding the effects of the leverage strategy, was due mainly to an increase in the cost of retail/business certificates of deposit and a decrease in the yield on interest-earning assets.

Interest and Dividend Income

The weighted average yield on total interest-earning assets was 3.58% for the current quarter, unchanged from the prior quarter, while the average balance of interest-earning assets decreased \$354.4 million between the two periods. Absent the impact of the leverage strategy, the weighted average yield on total interest-earning assets would have decreased four basis points, from 3.62% for the prior quarter to 3.58% for the current quarter, while the average balance of interest-earning assets would have increased \$43.4 million. The following table presents the components of interest and dividend income for the time periods presented, along with the change measured in dollars and percent.

	For the Three Months Ended		Change Expressed in:	
	December 31, 2019	September 30, 2019	Dollars	Percent
	(Dollars in thousands)			
INTEREST AND DIVIDEND INCOME:				
Loans receivable	\$ 69,914	\$ 70,366	\$ (452)	(0.6)%
MBS	6,102	6,293	(191)	(3.0)
FHLB stock	1,826	2,156	(330)	(15.3)
Investment securities	1,507	1,585	(78)	(4.9)
Cash and cash equivalents	687	2,885	(2,198)	(76.2)
Total interest and dividend income	\$ 80,036	\$ 83,285	\$ (3,249)	(3.9)

The weighted average yield on the loans receivable portfolio decreased two basis points, from 3.77% for the prior quarter to 3.75% for the current quarter, due mainly to loans repricing to lower market rates as a result of endorsements, refinances, and adjustable-rate

loan resets, as well as the origination of new loans at market rates lower than the existing portfolio. The decrease in interest income on the MBS portfolio was due primarily to a six basis point decrease in the weighted average yield on the portfolio to 2.61% for the current quarter. The decrease in the weighted average yield was due primarily to the purchase of MBS at market rates lower than the existing portfolio. The decrease in interest income on FHLB stock and cash and cash equivalents was due mainly to the leverage strategy being in place during a portion of prior quarter, and not being in place during the current quarter.

Interest Expense

The weighted average rate paid on total interest-bearing liabilities for the current quarter decreased three basis points, from 1.62% for the prior quarter to 1.59% for the current quarter, and the average balance of interest-bearing liabilities decreased \$370.4 million between the two periods. Absent the impact of the leverage strategy, the weighted average rate paid on total interest-bearing liabilities would have increased two basis points, from 1.57% for the prior quarter to 1.59% for the current quarter, and the average balance of interest-bearing liabilities would have increased \$27.5 million. The following table presents the components of interest expense for the time periods presented, along with the change measured in dollars and percent.

	For the Three Months Ended		Change Expressed in:	
	December 31, 2019	September 30, 2019	Dollars	Percent
	(Dollars in thousands)			
INTEREST EXPENSE:				
Deposits	\$ 17,962	\$ 17,471	\$ 491	2.8%
Borrowings	13,377	16,003	(2,626)	(16.4)
Total interest expense	<u>\$ 31,339</u>	<u>\$ 33,474</u>	<u>\$ (2,135)</u>	<u>(6.4)</u>

The increase in interest expense on deposits was due primarily to an increase in the cost of the retail/business certificate of deposit portfolio during the current quarter, partially offset by a decrease in the cost of the money market portfolio due to a decrease in the weighted average balance and rate of that portfolio. The weighted average rate of the retail/business certificate of deposit portfolio increased seven basis points, to 2.09% for the current quarter, and the average balance increased \$76.8 million, or approximately 3%. Late in the third quarter of fiscal year 2019, the Bank increased offered rates on short-term and certain intermediate-term certificates, and during the fourth quarter of fiscal year 2019, the Bank ran the unTraditional campaign. These actions resulted in growth in the short-term and certain intermediate-term certificates of deposit throughout the fourth quarter of fiscal year 2019, and the current quarter included a full quarter impact of this growth.

The borrowings line item in the table above includes interest expense associated and not associated with the leverage strategy. Interest expense on borrowings not related to the leverage strategy decreased \$64 thousand from the prior quarter due to a decrease in the average rate paid on the FHLB line of credit during the current quarter. Interest expense on FHLB borrowings associated with the leverage strategy decreased \$2.6 million from the prior quarter due to the leverage strategy being in place during a portion of the prior quarter and not being in place during the current quarter.

Provision for Credit Losses

The Bank recorded a provision for credit losses during the current quarter of \$225 thousand, compared to a provision for credit losses during the prior quarter of \$300 thousand. The \$225 thousand provision for credit losses in the current quarter related to certain commercial loans that were acquired in the CCB acquisition and were renewed after the acquisition.

Non-Interest Income

The following table presents the components of non-interest income for the time periods presented, along with the change measured in dollars and percent.

	For the Three Months Ended		Change Expressed in:	
	December 31, 2019	September 30, 2019	Dollars	Percent
	(Dollars in thousands)			
NON-INTEREST INCOME:				
Deposit service fees	\$ 3,062	\$ 3,159	\$ (97)	(3.1)%
Insurance commissions	691	749	(58)	(7.7)
Other non-interest income	1,751	1,951	(200)	(10.3)
Total non-interest income	<u>\$ 5,504</u>	<u>\$ 5,859</u>	<u>\$ (355)</u>	<u>(6.1)</u>

The decrease in other non-interest income was due mainly to a decrease in commercial loan fee-related income, partially offset by the receipt of a BOLI death benefit during the current quarter.

Non-Interest Expense

The following table presents the components of non-interest expense for the time periods presented, along with the change measured in dollars and percent.

	For the Three Months Ended		Change Expressed in:	
	December 31, 2019	September 30, 2019	Dollars	Percent
	(Dollars in thousands)			
NON-INTEREST EXPENSE:				
Salaries and employee benefits	\$ 13,471	\$ 13,940	\$ (469)	(3.4)%
Information technology and related expense	4,141	4,080	61	1.5
Occupancy, net	3,207	3,264	(57)	(1.7)
Advertising and promotional	1,410	1,647	(237)	(14.4)
Regulatory and outside services	1,343	1,566	(223)	(14.2)
Deposit and loan transaction costs	711	596	115	19.3
Office supplies and related expense	519	555	(36)	(6.5)
Federal insurance premium	—	(615)	615	(100.0)
Other non-interest expense	1,698	1,297	401	30.9
Total non-interest expense	<u>\$ 26,500</u>	<u>\$ 26,330</u>	<u>\$ 170</u>	0.6

The decrease in salaries and employee benefits expense was due mainly to the prior quarter including compensation expense on unallocated ESOP shares, which was related to the True Blue Capitol dividend paid in June 2019. The decrease in advertising and promotional expense was due primarily to the timing of campaigns and sponsorships. The decrease in regulatory and outside services expense was due mainly to the timing of external audit expenses. The increase in the federal insurance premium was due mainly to the Bank receiving an assessment credit from the FDIC as discussed above. The \$615 thousand credit in the prior quarter represented the reversal of the accrual related to the June 2019 federal insurance premium payment that was to be paid in September 2019, but was not paid due to utilizing the assessment credit. The increase in other non-interest expense was due primarily to a write-down of an OREO property that was added in the CCB acquisition. This property was sold during the current quarter.

The Company's efficiency ratio was 48.89% for the current quarter compared to 47.30% for the prior quarter. The change in the efficiency ratio was due primarily to lower net interest income in the current quarter compared to the prior quarter.

Income Tax Expense

Income tax expense was \$5.0 million for the current quarter, compared to \$6.6 million for the prior quarter. The effective tax rate was 18.1% for the current quarter compared to 22.8% for the prior quarter. The effective tax rate was lower in the current quarter due mainly to the enactment of favorable tax guidance in the current quarter related to certain BOLI policies added in the CCB acquisition, as discussed above.

Liquidity and Capital Resources

Liquidity refers to our ability to generate sufficient cash to fund ongoing operations, to repay maturing certificates of deposit and other deposit withdrawals, to repay maturing borrowings, and to fund loan commitments. Liquidity management is both a daily and long-term function of our business management. The Company's most available liquid assets are represented by cash and cash equivalents, AFS securities, and short-term investment securities. The Bank's primary sources of funds are deposits, FHLB borrowings, repurchase agreements, repayments and maturities of outstanding loans and MBS and other short-term investments, and funds provided by operations. The Bank's long-term borrowings primarily have been used to manage the Bank's interest rate risk with the intent to improve the earnings of the Bank while maintaining capital ratios in excess of regulatory standards for well-capitalized financial institutions. In addition, the Bank's focus on managing risk has provided additional liquidity capacity by maintaining a balance of MBS and investment securities available as collateral for borrowings.

We generally intend to manage cash reserves sufficient to meet short-term liquidity needs, which are routinely forecasted for 10, 30, and 365 days. Additionally, on a monthly basis, we perform a liquidity stress test in accordance with the Interagency Policy Statement on Funding and Liquidity Risk Management. The liquidity stress test incorporates both short-term and long-term liquidity scenarios in order to identify and to quantify liquidity risk. Management also monitors key liquidity statistics related to items such as wholesale funding gaps, borrowings capacity, and available unpledged collateral, as well as various liquidity ratios.

In the event short-term liquidity needs exceed available cash, the Bank has access to a line of credit at FHLB and the FRB of Kansas City's discount window. Per FHLB's lending guidelines, total FHLB borrowings cannot exceed 40% of regulatory total assets without the pre-approval of FHLB senior management. The president of FHLB has approved an increase, through July 2020, in the Bank's borrowing limit to 55% of Bank Call Report total assets. When the leverage strategy is in place, the Bank maintains the resulting excess cash reserves from the FHLB borrowings at the FRB of Kansas City, which can be used to meet any short-term liquidity needs. The amount that can be borrowed from the FRB of Kansas City's discount window is based upon the fair value of securities pledged as collateral and certain other characteristics of those securities, and is used only when other sources of short-term liquidity are unavailable. Management tests the Bank's access to the FRB of Kansas City's discount window annually with a nominal, overnight borrowing.

If management observes a trend in the amount and frequency of line of credit utilization and/or short-term borrowings that is not in conjunction with a planned strategy, such as the leverage strategy, the Bank will likely utilize long-term wholesale borrowing sources such as FHLB advances and/or repurchase agreements to provide long-term, fixed-rate funding. The maturities of these long-term borrowings are generally staggered in order to mitigate the risk of a highly negative cash flow position at maturity. The Bank's internal policy limits total borrowings to 55% of total assets. At December 31, 2019, the Bank had total borrowings, at par, of \$2.19 billion, or approximately 24% of total assets.

The amount of FHLB borrowings outstanding at December 31, 2019 was \$2.09 billion, of which \$990.0 million were advances scheduled to mature in the next 12 months, including \$640.0 million of one-year floating-rate FHLB advances tied to interest rate swaps. All FHLB borrowings are secured by certain qualifying loans pursuant to a blanket collateral agreement with FHLB. At December 31, 2019, the ratio of the par value of the Bank's FHLB borrowings to Call Report total assets was 23%. When the full leverage strategy is in place, FHLB borrowings may be in excess of 40% of the Bank's Call Report total assets, and may be in excess of 40% as long as the Bank continues its leverage strategy and FHLB senior management continues to approve the Bank's borrowing limit being in excess of 40% of Call Report total assets. All or a portion of the FHLB borrowings in conjunction with the leverage strategy can be repaid at any point in time while the strategy is in effect, if necessary or desired.

At December 31, 2019, the Bank had repurchase agreements of \$100.0 million, or approximately 1% of total assets, all of which were scheduled to mature in the next 12 months. The Bank may enter into additional repurchase agreements as management deems appropriate, not to exceed 15% of total assets, and subject to the total borrowings internal policy limit of 55% as discussed above. The Bank has pledged securities with an estimated fair value of \$108.0 million as collateral for repurchase agreements as of December 31, 2019. The securities pledged for the repurchase agreements will be delivered back to the Bank when the repurchase agreements mature.

The Bank could utilize the repayment and maturity of outstanding loans, MBS, and other investments for liquidity needs rather than reinvesting such funds into the related portfolios. At December 31, 2019, the Bank had \$807.6 million of securities that were eligible but unused as collateral for borrowing or other liquidity needs.

The Bank has access to other sources of funds for liquidity purposes, such as brokered and public unit certificates of deposit. As of December 31, 2019, the Bank's policy allowed for combined brokered and public unit certificates of deposit up to 15% of total deposits. At December 31, 2019, the Bank did not have any brokered certificates of deposit, and public unit certificates of deposit were approximately 5% of total deposits. The Bank had pledged securities with an estimated fair value of \$307.9 million as collateral for public unit certificates of deposit at December 31, 2019. The securities pledged as collateral for public unit certificates of deposit are held under joint custody with FHLB and generally will be released upon deposit maturity.

At December 31, 2019, \$1.44 billion of the Bank's certificate of deposit portfolio was scheduled to mature within the next 12 months, including \$226.2 million of public unit certificates of deposit. Based on our deposit retention experience and our current pricing strategy, we anticipate the majority of the maturing retail certificates of deposit will renew or transfer to other deposit products of the Bank at the prevailing rate, although no assurance can be given in this regard. We also anticipate the majority of the maturing public unit certificates of deposit will be replaced with similar wholesale funding products.

While scheduled payments from the amortization of loans and MBS and payments on short-term investments are relatively predictable sources of funds, deposit flows, prepayments on loans and MBS, and calls of investment securities are greatly influenced by general interest rates, economic conditions, and competition, and are less predictable sources of funds. To the extent possible, the Bank manages the cash flows of its loan and deposit portfolios by the rates it offers customers.

The following table presents the contractual maturities of our loan, MBS, and investment securities portfolios at December 31, 2019, along with associated weighted average yields. Loans and securities which have adjustable interest rates are shown as maturing in the period during which the contract is due. The table does not reflect the effects of possible prepayments or enforcement of due on sale clauses. As of December 31, 2019, the amortized cost of investment securities in our portfolio which are callable or have pre-refunding dates within one year was \$254.7 million.

	<u>Loans⁽¹⁾</u>		<u>MBS</u>		<u>Investment Securities</u>		<u>Total</u>	
	<u>Amount</u>	<u>Yield</u>	<u>Amount</u>	<u>Yield</u>	<u>Amount</u>	<u>Yield</u>	<u>Amount</u>	<u>Yield</u>
	(Dollars in thousands)							
Amounts due:								
Within one year	\$ 205,623	4.66%	\$ 3,375	2.74%	\$ 81,417	1.58%	\$ 290,415	3.77%
After one year:								
Over one to two years	146,242	4.17	8,132	2.65	5,503	1.58	159,877	4.00
Over two to three years	57,705	4.44	12,228	1.88	80,231	2.20	150,164	3.03
Over three to five years	116,749	4.86	50,601	1.70	100,119	2.25	267,469	3.29
Over five to ten years	670,259	3.72	332,579	2.36	25,000	1.90	1,027,838	3.24
Over ten to fifteen years	1,254,472	3.57	257,908	2.81	—	—	1,512,380	3.44
After fifteen years	4,973,784	3.74	272,494	2.92	—	—	5,246,278	3.70
Total due after one year	<u>7,219,211</u>	<u>3.74</u>	<u>933,942</u>	<u>2.61</u>	<u>210,853</u>	<u>2.17</u>	<u>8,364,006</u>	<u>3.58</u>
	<u>\$ 7,424,834</u>	<u>3.77</u>	<u>\$ 937,317</u>	<u>2.61</u>	<u>\$ 292,270</u>	<u>2.00</u>	<u>\$ 8,654,421</u>	<u>3.58</u>

(1) Demand loans, loans having no stated maturity, and overdraft loans are included in the amounts due within one year. Construction loans are presented based on the estimated term to complete construction. The maturity date for home equity loans assumes the customer always makes the required minimum payment.

Limitations on Dividends and Other Capital Distributions

Office of the Comptroller of the Currency ("OCC") regulations impose restrictions on savings institutions with respect to their ability to make distributions of capital, which include dividends, stock redemptions or repurchases, cash-out mergers and other transactions charged to the capital account. Under FRB and OCC safe harbor regulations, savings institutions generally may make capital distributions during any calendar year equal to earnings of the previous two calendar years and current year-to-date earnings. Savings institutions must also maintain an applicable capital conservation buffer above minimum risk-based capital requirements in order to avoid restrictions on capital distributions, including dividends. A savings institution that is a subsidiary of a savings and loan holding company, such as the Company, that proposes to make a capital distribution must submit written notice to the OCC and FRB 30 days prior to such distribution. The OCC and FRB may object to the distribution during that 30-day period based on safety and soundness or other concerns. Savings institutions that desire to make a larger capital distribution, are under special restrictions, or are not, or would not be, sufficiently capitalized following a proposed capital distribution must obtain regulatory non-objection prior to making such a distribution.

The long-term ability of the Company to pay dividends to its stockholders is based primarily upon the ability of the Bank to make capital distributions to the Company. So long as the Bank remains well capitalized after each capital distribution, operates in a safe and sound manner, and maintains an applicable capital conservation buffer above its minimum risk-based capital requirements, it is management's belief that the OCC and FRB will continue to allow the Bank to distribute its earnings to the Company, although no assurance can be given in this regard.

Off-Balance Sheet Arrangements, Commitments and Contractual Obligations

The Company, in the normal course of business, makes commitments to buy or sell assets, to extend credit, or to incur or fund liabilities. There have been no material changes in commitments, contractual obligations or off-balance sheet arrangements from September 30, 2019. For additional information, see "Part II, Item 7 - Management's Discussion and Analysis of Financial Condition and Results of Operations - Off-Balance Sheet Arrangements, Commitments and Contractual Obligations" in the Company's Annual Report on [Form 10-K](#) for the fiscal year ended September 30, 2019. We anticipate we will continue to have sufficient funds, through repayments and maturities of loans and securities, deposits and borrowings, to meet our current commitments.

The maximum balance of short-term FHLB borrowings outstanding at any month-end during the three months ended December 31, 2019 was \$1.09 billion, and the average balance of short-term FHLB borrowings outstanding during this period was \$1.09 billion at a weighted average contractual rate of 2.05%. The balance of short-term FHLB borrowings outstanding at December 31, 2019 was \$1.09 billion, at a weighted average contractual rate of 1.97%. Short-term FHLB borrowings for this purpose are defined as those with maturity dates within the next 12 months.

Contingencies

In the normal course of business, the Company and its subsidiary are named defendants in various lawsuits and counter claims. In the opinion of management, after consultation with legal counsel, none of the currently pending suits had or are expected to have a materially adverse effect on the Company's consolidated financial statements for the quarter ended December 31, 2019, or future periods.

Capital

Consistent with our goal to operate a sound and profitable financial organization, we actively seek to maintain a well-capitalized status for the Bank per the regulatory framework for prompt corrective action ("PCA"). As of December 31, 2019, the Bank and Company exceeded all regulatory capital requirements. The following table presents the regulatory capital ratios of the Bank and the Company at December 31, 2019.

	Bank	Company	Minimum	Regulatory
	Ratios	Ratios	Regulatory	Requirement For
			Requirement	Well-Capitalized
				Status of Bank
				Under PCA Provisions
Tier 1 leverage ratio	12.5%	13.9%	4.0%	5.0%
Common Equity Tier 1 capital ratio	24.1	26.9	4.5	6.5
Tier 1 capital ratio	24.1	26.9	6.0	8.0
Total capital ratio	24.3	27.1	8.0	10.0

The following table presents a reconciliation of equity under GAAP to regulatory capital amounts, as of December 31, 2019, for the Bank and the Company (dollars in thousands):

	Bank	Company
Total equity as reported under GAAP	\$ 1,174,713	\$ 1,306,594
AOCI	9,927	9,927
Goodwill and other intangibles, net of associated deferred taxes	(14,975)	(14,975)
Total tier 1 capital	1,169,665	1,301,546
ACL	9,435	9,435
Total capital	<u>\$ 1,179,100</u>	<u>\$ 1,310,981</u>

In September 2019, the regulatory agencies, including the OCC and FRB, adopted a final rule, effective January 1, 2020, creating a community bank leverage ratio ("CBLR") for institutions with total consolidated assets of less than \$10 billion and that meet other qualifying criteria. The CBLR provides for a simple measure of capital adequacy for qualifying institutions. Qualifying institutions that elect to use the CBLR framework and that maintain a leverage ratio of greater than 9% will be considered to have satisfied the generally applicable risk-based and leverage capital requirements in the regulatory agencies' capital rules and to have met the well-capitalized ratio requirements. Management intends to elect the CBLR framework for the Bank and Company, which will be reflected in the Bank's and Company's March 31, 2020 regulatory reports.

Item 3. Quantitative and Qualitative Disclosure about Market Risk

Asset and Liability Management and Market Risk

For a complete discussion of the Bank's asset and liability management policies, as well as the potential impact of interest rate changes upon the market value of the Bank's portfolios, see "Part II, Item 7A. Quantitative and Qualitative Disclosures about Market Risk" in the Company's Annual Report on [Form 10-K](#) for the year ended September 30, 2019. The analysis presented in the tables below reflects the level of market risk at the Bank, including the cash the holding company has on deposit at the Bank.

The rates of interest the Bank earns on its assets and pays on its liabilities are generally established contractually for a period of time. Fluctuations in interest rates have a significant impact not only upon our net income, but also upon the cash flows and market values of our assets and liabilities. Our results of operations, like those of other financial institutions, are impacted by changes in interest rates and the interest rate sensitivity of our interest-earning assets and interest-bearing liabilities. Risk associated with changes in interest rates on the earnings of the Bank and the market value of its financial assets and liabilities is known as interest rate risk. Interest rate risk is our most significant market risk, and our ability to adapt to changes in interest rates is known as interest rate risk management.

On a weekly basis, management reviews deposit flows, loan demand, cash levels, and changes in several market rates to assess all pricing strategies. The Bank's pricing strategy for first mortgage loan products includes setting interest rates based on secondary market prices and competitor pricing for our local and correspondent lending markets. Pricing for commercial loans is generally based on competitor pricing and the credit risk of the borrower with consideration given to the overall relationship of the borrower. Generally, deposit pricing is based upon a survey of competitors in the Bank's market areas, and the need to attract funding and retain maturing deposits. The majority of our loans are fixed-rate products with maturities up to 30 years, while the majority of our retail deposits have stated maturities or repricing dates of less than two years.

The general objective of our interest rate risk management program is to determine and manage an appropriate level of interest rate risk while maximizing net interest income in a manner consistent with our policy to manage, to the extent practicable, the exposure of net interest income to changes in market interest rates. The Board of Directors and Asset and Liability Management Committee ("ALCO") regularly review the Bank's interest rate risk exposure by forecasting the impact of hypothetical, alternative interest rate environments on net interest income and the market value of portfolio equity ("MVPE") at various dates. The MVPE is defined as the net of the present value of cash flows from existing assets, liabilities, and off-balance sheet instruments. The present values are determined based upon market conditions as of the date of the analysis, as well as in alternative interest rate environments providing potential changes in the MVPE under those alternative interest rate environments. Net interest income is projected in the same alternative interest rate environments with both a static balance sheet and management strategies considered. The MVPE and net interest income analyses are also conducted to estimate our sensitivity to rates for future time horizons based upon market conditions as of the date of the analysis. In addition to the interest rate environments presented below, management also reviews the impact of non-parallel rate shock scenarios on a quarterly basis. These scenarios consist of flattening and steepening the yield curve by changing short-term and long-term interest rates independent of each other, and simulating cash flows and determining valuations as a result of these hypothetical changes in interest rates to identify rate environments that pose the greatest risk to the Bank. This analysis helps management quantify the Bank's exposure to changes in the shape of the yield curve.

Qualitative Disclosure about Market Risk

At December 31, 2019, the Bank's gap between the amount of interest-earning assets and interest-bearing liabilities projected to reprice within one year was \$251.9 million, or 2.73% of total assets, compared to \$487.4 million, or 5.22% of total assets, at September 30, 2019. The decrease in the one-year gap amount was due primarily to a decrease in the amount of cash held at December 31, 2019 compared to September 30, 2019, as well as higher interest rates as of December 31, 2019 compared to September 30, 2019. As interest rates increase, borrowers have less economic incentive to refinance their mortgages and agency debt issuers have less economic incentive or opportunity to exercise their call options in order to issue new debt at lower interest rates, resulting in lower projected cash flows on these assets.

The majority of interest-earning assets anticipated to reprice in the coming year are repayments and prepayments on one- to four-family loans and MBS, both of which include the option to prepay without a fee being paid by the contract holder. The amount of interest-bearing liabilities expected to reprice in a given period is not typically impacted significantly by changes in interest rates because the Bank's borrowings and certificate of deposit portfolios have contractual maturities and generally cannot be terminated early without a prepayment penalty. If interest rates were to increase 200 basis points, as of December 31, 2019, the Bank's one-year gap is projected to be \$(523.0) million, or (5.66)% of total assets. The decrease in the gap compared to when there is no change in rates is due to lower anticipated cash flows in the higher rate environment. This compares to a one-year gap of \$(361.8) million, or (3.87)% of total assets, if interest rates were to have increased 200 basis points as of September 30, 2019.

During the current quarter, loan repayments totaled \$403.4 million and cash flows from the securities portfolio totaled \$123.8 million. The majority of these cash flows were reinvested into new loans and securities at current market interest rates. Total cash flows from

term liabilities that matured and repriced into current market interest rates during the current quarter were \$798.9 million, including \$350.0 million in FHLB borrowings. These offsetting cash flows allow the Bank to manage its interest rate risk and gap position more precisely than if the Bank did not have offsetting cash flows due to its mix of assets or maturity structure of liabilities.

The Bank primarily uses long-term fixed-rate borrowings with no embedded options to lengthen the average life of the Bank's liabilities. The fixed-rate characteristics of these borrowings lock-in the cost until maturity and thus decrease the amount of liabilities repricing as interest rates move higher compared to funding with lower-cost short-term borrowings. These borrowings are laddered in order to prevent large amounts of liabilities repricing in any one period. The WAL of the Bank's term borrowings as of December 31, 2019 was 1.5 years. However, including the impact of interest rate swaps related to \$640.0 million of adjustable-rate FHLB advances, the WAL of the Bank's term borrowings as of December 31, 2019 was 2.6 years. The interest rate swaps effectively convert the adjustable-rate borrowings into long-term, fixed-rate liabilities.

The Bank uses the securities portfolio to shorten the average life of the Bank's assets. Security purchases over the past few years have primarily been focused on callable agency debentures with maturities no longer than five years, shorter duration MBS, and adjustable-rate MBS. These securities have a shorter average life and provide a steady source of cash flow that can be reinvested in higher-yielding assets as interest rates rise.

In addition to these wholesale strategies, the Bank has sought to increase non-maturity deposits. Non-maturity deposits are expected to reduce the risk of higher interest rates because their interest rates are not expected to increase significantly as market interest rates rise. Specifically, checking accounts and savings accounts have had minimal interest rate fluctuations throughout historical interest rate cycles, though no assurance can be given that this will be the case in future interest rate cycles. The balances and rates of these accounts have historically tended to remain very stable over time, giving them the characteristic of long-term liabilities. The Bank uses historical data pertaining to these accounts to estimate their future balances. Additionally, as we expand the commercial banking business, we expect to have the ability to obtain lower-costing commercial deposits, which could be used to reduce the cost of funds by replacing FHLB borrowings and wholesale deposits.

Over the last few years, the Bank has priced long-term certificates of deposit more aggressively than short-term certificates of deposit with the goal of giving customers incentive to move funds into longer-term certificates of deposit when interest rates were lower. Like non-maturity deposits, longer-term certificates of deposit are expected to reduce the risk of higher interest rates when market interest rates rise. Late in the third quarter of fiscal year 2019 and during the fourth quarter of fiscal year 2019, the Bank began pricing short-term certificates of deposit more aggressively as the Bank reduced its usage of public unit certificates of deposit, which are generally large dollar, short-term funds. This strategy was intended to allow the Bank to more quickly reprice certificate of deposit funds lower if rates were to decrease and/or competitors reduced rates. Beginning in late November 2019 and continuing into December 2019, the Bank reduced offered rates on several certificate of deposit terms. These reductions did not negatively impact the Bank's overall retention rate for fixed-rate certificates of deposit that subsequently matured. Management closely monitors market/competitor deposit rates and our certificate of deposit cash flows and retention rates. Management will continue to adjust rates as necessary to maintain the certificate of deposit balance while also considering the related costs and benefits associated with any rate changes.

Gap Table. The following gap table summarizes the anticipated maturities or repricing periods of the Bank's interest-earning assets and interest-bearing liabilities based on the information and assumptions set forth in the notes below. Cash flow projections for mortgage-related assets are calculated based in part on prepayment assumptions at current and projected interest rates. Prepayment projections are subjective in nature, involve uncertainties and assumptions and, therefore, cannot be determined with a high degree of accuracy. Although certain assets and liabilities may have similar maturities or periods to repricing, they may react differently to changes in market interest rates. Assumptions may not reflect how actual yields and costs respond to market interest rate changes. The interest rates on certain types of assets and liabilities may fluctuate in advance of changes in market interest rates, while interest rates on other types of assets and liabilities may lag behind changes in market interest rates. Certain assets, such as adjustable-rate loans, have features that restrict changes in interest rates on a short-term basis and over the life of the asset. In the event of a change in interest rates, prepayment and early withdrawal levels would likely deviate significantly from those assumed in calculating the gap table below. A positive gap indicates more cash flows from assets are expected to reprice than cash flows from liabilities and would indicate, in a rising rate environment, that earnings should increase. A negative gap indicates more cash flows from liabilities are expected to reprice than cash flows from assets and would indicate, in a rising rate environment, that earnings should decrease. For additional information regarding the impact of changes in interest rates, see the following Change in Net Interest Income and Change in MVPE discussions and tables.

	Within One Year	More Than One Year to Three Years	More Than Three Years to Five Years	Over Five Years	Total
Interest-earning assets:	(Dollars in thousands)				
Loans receivable ⁽¹⁾	\$ 1,812,700	\$ 2,090,760	\$ 1,303,507	\$ 2,211,910	\$ 7,418,877
Securities ⁽²⁾	612,911	335,134	140,108	128,623	1,216,776
Other interest-earning assets	46,403	—	—	—	46,403
Total interest-earning assets	<u>2,472,014</u>	<u>2,425,894</u>	<u>1,443,615</u>	<u>2,340,533</u>	<u>8,682,056</u>
Interest-bearing liabilities:					
Non-maturity deposits ⁽³⁾	231,521	336,757	267,601	1,920,284	2,756,163
Certificates of deposit	1,438,586	1,188,228	293,054	447	2,920,315
Borrowings ⁽⁴⁾	550,000	875,000	565,000	239,971	2,229,971
Total interest-bearing liabilities	<u>2,220,107</u>	<u>2,399,985</u>	<u>1,125,655</u>	<u>2,160,702</u>	<u>7,906,449</u>
Excess (deficiency) of interest-earning assets over interest-bearing liabilities	<u>\$ 251,907</u>	<u>\$ 25,909</u>	<u>\$ 317,960</u>	<u>\$ 179,831</u>	<u>\$ 775,607</u>
Cumulative excess of interest-earning assets over interest-bearing liabilities	<u>\$ 251,907</u>	<u>\$ 277,816</u>	<u>\$ 595,776</u>	<u>\$ 775,607</u>	
Cumulative excess of interest-earning assets over interest-bearing liabilities as a percent of total Bank assets at:					
December 31, 2019	2.73%	3.01%	6.45%	8.40%	
September 30, 2019	5.21				
Cumulative one-year gap - interest rates +200 bps at:					
December 31, 2019	(5.66)				
September 30, 2019	(3.88)				

- (1) Adjustable-rate loans are included in the period in which the rate is next scheduled to adjust or in the period in which repayments are expected to occur, or prepayments are expected to be received, prior to their next rate adjustment, rather than in the period in which the loans are due. Fixed-rate loans are included in the periods in which they are scheduled to be repaid, based on scheduled amortization and prepayment assumptions. Balances are net of undisbursed amounts and deferred fees and exclude loans 90 or more days delinquent or in foreclosure.
- (2) MBS reflect projected prepayments at amortized cost. Investment securities are presented based on contractual maturities, term to call dates or pre-refunding dates as of December 31, 2019, at amortized cost.
- (3) Although the Bank's checking, savings, and money market accounts are subject to immediate withdrawal, management considers a substantial amount of these accounts to be core deposits having significantly longer effective maturities. The decay rates (the assumed rates at which the balances of existing accounts decline) used on these accounts is based on assumptions developed from our actual experiences with these accounts. If all of the Bank's checking, savings, and money market accounts had been assumed to be subject to repricing within one year, interest-bearing liabilities which were estimated to mature or reprice within one year would have exceeded interest-earning assets with comparable characteristics by \$2.27 billion, for a cumulative one-year gap of (24.6)% of total assets.
- (4) Borrowings exclude deferred prepayment penalty costs. Included in this line item are \$640.0 million of FHLB adjustable-rate advances with interest rate swaps. The repricing for these liabilities is projected to occur at the maturity date of each interest rate swap.

Change in Net Interest Income. For each date presented in the following table, the estimated change in the Bank's net interest income is based on the indicated instantaneous, parallel and permanent change in interest rates. The change in each interest rate environment represents the difference between estimated net interest income in the 0 basis point interest rate environment ("base case," assumes the forward market and product interest rates implied by the yield curve are realized) and the estimated net interest income in each alternative interest rate environment (assumes market and product interest rates have a parallel shift in rates across all maturities by the indicated change in rates). Projected cash flows for each scenario are based upon varying prepayment assumptions to model likely customer behavior changes as market rates change. Estimations of net interest income used in preparing the table below were based upon the assumptions that the total composition of interest-earning assets and interest-bearing liabilities does not change materially and that any repricing of assets or liabilities occurs at anticipated product and market rates for the alternative rate environments as of the dates presented. The estimation of net interest income does not include any projected gains or losses related to the sale of loans or securities, or income derived from non-interest income sources, but does include the use of different prepayment assumptions in the alternative interest rate environments. It is important to consider that estimated changes in net interest income are for a cumulative four-quarter period. These do not reflect the earnings expectations of management.

Change (in Basis Points) in Interest Rates ⁽¹⁾	Net Interest Income At					
	December 31, 2019			September 30, 2019		
	Amount (\$)	Change (\$)	Change (%)	Amount (\$)	Change (\$)	Change (%)
	(Dollars in thousands)					
-100 bp	\$ 185,092	\$ (5,776)	(3.03)%	\$ 186,080	\$ (7,249)	(3.75)%
000 bp	190,868	—	—	193,329	—	—
+100 bp	190,787	(81)	(0.04)	194,093	764	0.40
+200 bp	188,211	(2,657)	(1.39)	192,111	(1,218)	(0.63)
+300 bp	184,609	(6,259)	(3.28)	188,752	(4,577)	(2.37)

(1) Assumes an instantaneous, parallel, and permanent change in interest rates at all maturities.

The net interest income projection was lower in the base case scenario at December 31, 2019 compared to September 30, 2019 due primarily to a decrease in the yield on loans receivable as well as a decrease in total interest-earning assets compared to September 30, 2019. The net interest income projections decreased from the base case in all rising rate scenarios at December 31, 2019. The net interest income projection was more adversely impacted in the rising interest rate scenarios at December 31, 2019 compared to September 30, 2019, due primarily to higher interest rates at December 31, 2019. Higher interest rates decreased the projected cash flows from the Bank's mortgage-related assets, thus increasing the negative impact of rising interest rates. At December 31, 2019, the net interest income was also negatively impacted in the decreasing interest rate scenario. In this scenario, as interest rates decrease, asset cash flows increase to such a point that assets reprice at a faster pace than liabilities.

Change in MVPE. The following table sets forth the estimated change in the MVPE for each date presented based on the indicated instantaneous, parallel, and permanent change in interest rates. The change in each interest rate environment represents the difference between the MVPE in the base case (assumes the forward market interest rates implied by the yield curve are realized) and the MVPE in each alternative interest rate environment (assumes market interest rates have a parallel shift in rates). Projected cash flows for each scenario are based upon varying prepayment assumptions to model likely customer behavior as market rates change. The estimations of the MVPE used in preparing the table below were based upon the assumptions that the total composition of interest-earning assets and interest-bearing liabilities does not change, that any repricing of assets or liabilities occurs at current product or market rates for the alternative rate environments as of the dates presented, and that different prepayment rates were used in each alternative interest rate environment. The estimated MVPE results from the valuation of cash flows from financial assets and liabilities over the anticipated lives of each for each interest rate environment. The table below presents the effects of the changes in interest rates on our assets and liabilities as they mature, repay, or reprice, as shown by the change in the MVPE for alternative interest rates.

Change (in Basis Points) in Interest Rates ⁽¹⁾	Market Value of Portfolio Equity At					
	December 31, 2019			September 30, 2019		
	Amount (\$)	Change (\$)	Change (%)	Amount (\$)	Change (\$)	Change (%)
	(Dollars in thousands)					
-100 bp	\$ 1,335,472	\$ (28,072)	(2.06)%	\$ 1,203,351	\$ (80,078)	(6.24)%
000 bp	1,363,544	—	—	1,283,429	—	—
+100 bp	1,306,094	(57,450)	(4.21)	1,286,446	3,017	0.24
+200 bp	1,138,538	(225,006)	(16.50)	1,162,151	(121,278)	(9.45)
+300 bp	938,223	(425,321)	(31.19)	992,060	(291,369)	(22.70)

(1) Assumes an instantaneous, parallel, and permanent change in interest rates at all maturities.

The percentage change in the Bank's MVPE at December 31, 2019 was more adversely impacted in the increasing interest rate scenarios than at September 30, 2019. This was due primarily to higher interest rates at December 31, 2019, as well as a decrease in operating cash between the two periods. As interest rates increase, borrowers have less economic incentive to refinance their mortgages and agency debt issuers have less economic incentive or opportunity to exercise their call options in order to issue new debt at lower interest rates, resulting in lower projected cash flows on these assets. As interest rates increase in the rising rate scenarios, repayments on mortgage-related assets are more likely to decrease and only be realized through significant changes in borrowers' lives such as divorce, death, job-related relocations, or other events as there is less economic incentive for borrowers to prepay their debt, resulting in an increase in the average life of mortgage-related assets. Similarly, call projections for the Bank's callable agency debentures decrease as interest rates rise, which results in cash flows related to these assets moving closer to the contractual maturity dates. The higher expected average lives of these assets, relative to the assumptions in the base case interest rate environment, increases the sensitivity of their market value to changes in interest rates. At December 31, 2019, the MVPE was also negatively impacted in the decreasing interest rate scenario. In this scenario, as interest rates decrease, the market value of liabilities increases at a faster pace than the market value of assets.

The following table presents the weighted average yields/rates and WALs (in years), after applying prepayment, call assumptions, and decay rates for our interest-earning assets and interest-bearing liabilities as of December 31, 2019. Yields presented for interest-earning assets include the amortization of fees, costs, premiums and discounts, which are considered adjustments to the yield. The interest rate presented for term borrowings is the effective rate, which includes the impact of interest rate swaps and the amortization of deferred prepayment penalties resulting from FHLB advances previously prepaid. The WAL presented for term borrowings includes the effect of interest rate swaps. The maturity and repricing terms presented for one- to four-family loans represent the contractual terms of the loan.

	<u>Amount</u>	<u>Yield/Rate</u>	<u>WAL</u>	<u>% of Category</u>	<u>% of Total</u>
	(Dollars in thousands)				
Investment securities	\$ 292,270	2.00%	0.6	23.8%	3.3%
MBS - fixed	655,594	2.40	3.2	53.3	7.4
MBS - adjustable	281,723	3.09	2.5	22.9	3.2
Total securities	1,229,587	2.46	2.4	<u>100.0%</u>	13.9
Loans receivable:					
Fixed-rate one- to four-family:					
<= 15 years	1,047,049	3.11	3.7	14.1%	11.9
> 15 years	4,462,057	3.85	5.7	60.1	50.6
Fixed-rate commercial	436,391	4.53	3.1	5.9	4.9
All other fixed-rate loans	53,461	4.92	3.8	0.7	0.6
Total fixed-rate loans	5,998,958	3.78	5.1	80.8	68.0
Adjustable-rate one- to four-family:					
<= 36 months	209,262	2.54	2.8	2.8	2.4
> 36 months	790,088	3.32	2.2	10.6	9.0
Adjustable-rate commercial	311,848	4.94	7.1	4.2	3.5
All other adjustable-rate loans	114,678	5.38	1.7	1.6	1.3
Total adjustable-rate loans	1,425,876	3.72	3.4	19.2	16.2
Total loans receivable	7,424,834	3.77	4.8	<u>100.0%</u>	84.2
FHLB stock	99,861	7.31	1.6		1.1
Cash and cash equivalents	70,703	1.55	—		0.8
Total interest-earning assets	<u>\$ 8,824,985</u>	3.62	4.4		<u>100.0%</u>
Non-maturity deposits	\$ 2,665,536	0.34	13.8	47.7%	34.3%
Retail/business certificates of deposit	2,656,379	2.11	1.5	47.6	34.2
Public unit certificates of deposit	263,936	2.14	0.5	4.7	3.4
Total deposits	5,585,851	1.27	7.3	<u>100.0%</u>	71.9
Term borrowings	2,090,000	2.37	2.6	95.4%	26.8
FHLB line of credit	100,000	1.79	—	4.6	1.3
Total borrowings	2,190,000	2.35	2.5	<u>100.0%</u>	28.1
Total interest-bearing liabilities	<u>\$ 7,775,851</u>	1.57	6.0		<u>100.0%</u>

Item 4. Controls and Procedures

Evaluation of Disclosure Controls and Procedures

Our management, with the participation of our Chief Executive Officer and our Chief Financial Officer, evaluated the Company's disclosure controls and procedures (as defined in Rule 13a-15(e) and 15d-15(e) under the Securities Exchange Act of 1934, as amended, the "Act") as of December 31, 2019. Based upon this evaluation, our Chief Executive Officer and our Chief Financial Officer have concluded that, as of December 31, 2019, such disclosure controls and procedures were effective to ensure that information required to be disclosed by the Company in the reports it files or submits under the Act is accumulated and communicated to the Company's management (including the Chief Executive Officer and Chief Financial Officer) to allow timely decisions regarding

required disclosure, and is recorded, processed, summarized, and reported within the time periods specified in the SEC's rules and forms.

Changes in Internal Control Over Financial Reporting

There have been no changes in the Company's internal control over financial reporting (as defined in Rule 13a-15(f) and 15d-15(f) under the Act) that occurred during the Company's quarter ended December 31, 2019 that have materially affected, or are reasonably likely to materially affect, the Company's internal control over financial reporting.

PART II - OTHER INFORMATION

Item 1. Legal Proceedings

The Company and the Bank are involved as plaintiff or defendant in various legal actions arising in the normal course of business. In our opinion, after consultation with legal counsel, we believe it unlikely that such pending legal actions will have a material adverse effect on our financial condition, results of operations or liquidity.

Item 1A. Risk Factors

There have been no material changes to our risk factors disclosed in our Annual Report on [Form 10-K](#) for the fiscal year ended September 30, 2019.

Item 2. Unregistered Sales of Equity Securities and Use of Proceeds

See "Liquidity and Capital Resources - Capital" in "Item 2. Management's Discussion and Analysis of Financial Condition and Results of Operations" regarding OCC restrictions on dividends from the Bank to the Company.

The following table summarizes our stock repurchase activity during the three months ended December 31, 2019 and additional information regarding our stock repurchase program. The Company has \$70.0 million of common stock authorized under its stock repurchase plan. There is no expiration for this repurchase plan. Shares may be repurchased from time to time in the open-market based upon market conditions and available liquidity.

	Total Number of Shares Purchased	Average Price Paid per Share	Total Number of Shares Purchased as Part of Publicly Announced Plans or Programs	Approximate Dollar Value of Shares that May Yet Be Purchased Under the Plans or Programs
October 1, 2019 through October 31, 2019	—	\$ —	—	\$ 70,000,000
November 1, 2019 through November 30, 2019	—	—	—	70,000,000
December 1, 2019 through December 31, 2019	—	—	—	70,000,000
Total	—	—	—	70,000,000

Item 3. Defaults Upon Senior Securities

Not applicable.

Item 4. Mine Safety Disclosures

Not applicable.

Item 5. Other Information

Not applicable.

Item 6. Exhibits

See Index to Exhibits.

INDEX TO EXHIBITS

Exhibit Number	Document
<u>3(i)</u>	Charter of Capitol Federal Financial, Inc., as filed on May 6, 2010, as Exhibit 3(i) to Capitol Federal Financial, Inc.'s Registration Statement on Form S-1 (File No. 333-166578) and incorporated herein by reference
<u>3(ii)</u>	Bylaws of Capitol Federal Financial, Inc., as amended, filed on September 30, 2016, as Exhibit 3.2 to Form 8-K for Capitol Federal Financial Inc. and incorporated herein by reference
<u>4</u>	Description of the Registrant's Securities, as filed on November 27, 2019, as Exhibit 4 to the Registrant's Annual Report on Form 10-K and incorporated herein by reference
<u>10.1(i)</u>	Form of Change of Control Agreement with each of John B. Dicus, Kent G. Townsend, and Rick C. Jackson filed on January 20, 2011 as Exhibit 10.1 to the Registrant's Current Report on Form 8-K and incorporated herein by reference
<u>10.1(ii)</u>	Form of Change of Control Agreement with Natalie G. Haag filed on November 29, 2012 as Exhibit 10.1(iv) to the Registrant's Annual Report on Form 10-K and incorporated herein by reference
<u>10.1(iii)</u>	Form of Change of Control Agreement with Daniel L. Lehman filed on November 29, 2016 as Exhibit 10.1(v) to the Registrant's Annual Report on Form 10-K and incorporated herein by reference
<u>10.1(iv)</u>	Form of Change of Control Agreement with Robert D. Kobbeman filed on November 29, 2018 as Exhibit 10.1(iv) to the Registrant's Annual Report on Form 10-K and incorporated herein by reference
<u>10.1(v)</u>	Employment Agreement with Robert D. Kobbeman, as amended, filed on November 29, 2018 as Exhibit 10.1(v) to the Registrant's Annual Report on Form 10-K and incorporated herein by reference
<u>10.1(vi)</u>	Form of Change of Control Agreement with Anthony S. Barry filed on May 10, 2019 as Exhibit 10.1(vi) to the Registrant's March 31, 2019 Form 10-Q and incorporated herein by reference
<u>10.2</u>	Capitol Federal Financial's 2000 Stock Option and Incentive Plan (the "Stock Option Plan") filed on April 13, 2000 as Appendix A to Capitol Federal Financial's Revised Proxy Statement (File No. 000-25391) and incorporated herein by reference
<u>10.3</u>	Capitol Federal Financial Deferred Incentive Bonus Plan, as amended, filed on November 29, 2018 as Exhibit 10.3 to the Registrant's September 30, 2018 Form 10-K and incorporated herein by reference
<u>10.4</u>	Form of Incentive Stock Option Agreement under the Stock Option Plan filed on February 4, 2005 as Exhibit 10.5 to the December 31, 2004 Form 10-Q for Capitol Federal Financial and incorporated herein by reference
<u>10.5</u>	Form of Non-Qualified Stock Option Agreement under the Stock Option Plan filed on February 4, 2005 as Exhibit 10.6 to the December 31, 2004 Form 10-Q for Capitol Federal Financial and incorporated herein by reference
<u>10.6</u>	Description of Director Fee Arrangements filed on November 29, 2018 as Exhibit 10.6 to the Registrant's September 30, 2018 Form 10-K and incorporated herein by reference
<u>10.7</u>	Short-term Performance Plan filed on August 4, 2015 as Exhibit 10.10 to the Registrant's June 30, 2015 Form 10-Q and incorporated herein by reference
<u>10.8</u>	Capitol Federal Financial, Inc. 2012 Equity Incentive Plan (the "Equity Incentive Plan") filed on December 22, 2011 as Appendix A to Capitol Federal Financial, Inc.'s Proxy Statement (File No. 001-34814) and incorporated herein by reference
<u>10.9</u>	Form of Incentive Stock Option Agreement under the Equity Incentive Plan filed on February 6, 2012 as Exhibit 10.12 to the Registrant's December 31, 2011 Form 10-Q and incorporated herein by reference
<u>10.10</u>	Form of Non-Qualified Stock Option Agreement under the Equity Incentive Plan filed on February 6, 2012 as Exhibit 10.13 to the Registrant's December 31, 2011 Form 10-Q and incorporated herein by reference
<u>10.11</u>	Form of Stock Appreciation Right Agreement under the Equity Incentive Plan filed on February 6, 2012 as Exhibit 10.14 to the Registrant's December 31, 2011 Form 10-Q and incorporated herein by reference
<u>10.12</u>	Form of Restricted Stock Agreement under the Equity Incentive Plan filed on February 6, 2012 as Exhibit 10.15 to the Registrant's December 31, 2011 Form 10-Q and incorporated herein by reference
<u>31.1</u>	Certification pursuant to section 302 of the Sarbanes-Oxley Act of 2002 made by John B. Dicus, Chairman, President and Chief Executive Officer
<u>31.2</u>	Certification pursuant to section 302 of the Sarbanes-Oxley Act of 2002 made by Kent G. Townsend, Executive Vice President, Chief Financial Officer and Treasurer
<u>32</u>	Certification pursuant to 18 U.S.C. Section 1350, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002 made by John B. Dicus, Chairman, President and Chief Executive Officer, and Kent G. Townsend, Executive Vice President, Chief Financial Officer and Treasurer

- 101 The following information from the Company's Quarterly Report on Form 10-Q for the quarterly period ended December 31, 2019, filed with the Securities and Exchange Commission on February 7, 2020, has been formatted in Inline eXtensible Business Reporting Language ("XBRL"): (i) Consolidated Balance Sheets at December 31, 2019 and September 30, 2019, (ii) Consolidated Statements of Income for the three months ended December 31, 2019 and 2018, (iii) Consolidated Statements of Comprehensive Income for the three months ended December 31, 2019 and 2018, (iv) Consolidated Statements of Stockholders' Equity for the three months ended December 31, 2019 and 2018, (v) Consolidated Statements of Cash Flows for the three months ended December 31, 2019 and 2018, and (vi) Notes to the Unaudited Consolidated Financial Statements.
- 104 Cover Page Interactive Data File, formatted in Inline XBRL and included in Exhibit 101

SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, the Registrant has duly caused this report to be signed on its behalf by the undersigned, thereunto duly authorized.

CAPITOL FEDERAL FINANCIAL, INC.

Date: February 7, 2020

By: /s/ John B. Dicus

John B. Dicus, Chairman, President and Chief Executive Officer

Date: February 7, 2020

By: /s/ Kent G. Townsend

Kent G. Townsend, Executive Vice President,
Chief Financial Officer and Treasurer

EXHIBIT 31.1

CERTIFICATION OF CHIEF EXECUTIVE OFFICER

I, John B. Dicus, certify that:

1. I have reviewed this Quarterly Report on Form 10-Q of Capitol Federal Financial, Inc.;
2. Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;
3. Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the registrant as of, and for, the periods presented in this report;
4. The registrant's other certifying officer and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) and internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f) and 15d-15(f)) for the registrant and have:
 - a. Designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;
 - b. Designed such internal control over financial reporting, or caused such internal control over financial reporting to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles;
 - c. Evaluated the effectiveness of the registrant's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and
 - d. Disclosed in this report any change in the registrant's internal control over financial reporting that occurred during the registrant's most recent fiscal quarter (the registrant's fourth fiscal quarter in the case of an annual report) that has materially affected, or is reasonably likely to materially affect, the registrant's internal control over financial reporting; and
5. The registrant's other certifying officer and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the registrant's auditors and the audit committee of the registrant's board of directors (or persons performing the equivalent functions):
 - a. All significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the registrant's ability to record, process, summarize and report financial information; and
 - b. Any fraud, whether or not material, that involves management or other employees who have a significant role in the registrant's internal control over financial reporting.

Date: February 7, 2020

By: /s/ John B. Dicus

John B. Dicus

Chairman, President and Chief Executive Officer

EXHIBIT 31.2

CERTIFICATION OF CHIEF FINANCIAL OFFICER

I, Kent G. Townsend, certify that:

1. I have reviewed this Quarterly Report on Form 10-Q of Capitol Federal Financial, Inc.;
2. Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;
3. Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the registrant as of, and for, the periods presented in this report;
4. The registrant's other certifying officer and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) and internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f) and 15d-15(f)) for the registrant and have:
 - a. Designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;
 - b. Designed such internal control over financial reporting, or caused such internal control over financial reporting to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles;
 - c. Evaluated the effectiveness of the registrant's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and
 - d. Disclosed in this report any change in the registrant's internal control over financial reporting that occurred during the registrant's most recent fiscal quarter (the registrant's fourth fiscal quarter in the case of an annual report) that has materially affected, or is reasonably likely to materially affect, the registrant's internal control over financial reporting; and
5. The registrant's other certifying officer and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the registrant's auditors and the audit committee of the registrant's board of directors (or persons performing the equivalent functions):
 - a. All significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the registrant's ability to record, process, summarize and report financial information; and
 - b. Any fraud, whether or not material, that involves management or other employees who have a significant role in the registrant's internal control over financial reporting.

Date: February 7, 2020

By: /s/ Kent G. Townsend

Kent G. Townsend

Executive Vice President, Chief Financial Officer and Treasurer

EXHIBIT 32

**CERTIFICATE PURSUANT TO 18 U.S.C. SECTION 1350, AS ADOPTED PURSUANT TO SECTION 906
OF THE SARBANES-OXLEY ACT OF 2002**

In connection with the Quarterly Report of Capitol Federal Financial, Inc. (the "Company") on Form 10-Q for the quarterly period ended December 31, 2019, as filed with the Securities and Exchange Commission on the date hereof (the "Report"), I, John B. Dicus, Chairman, President and Chief Executive Officer of the Company, and I, Kent G. Townsend, Executive Vice President, Chief Financial Officer and Treasurer of the Company, certify, in my capacity as an officer of the Company, pursuant to 18 U.S.C. Section 1350, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002, that:

1. the Report fully complies with the requirements of section 13(a) or 15(d) of the Securities Exchange Act of 1934; and
2. the information contained in the Report fairly presents, in all material respects, the financial condition and results of operations of the Company as of the dates and for the periods presented in the financial statements included in such Report.

Date: February 7, 2020

By: /s/ John B. Dicus

John B. Dicus

Chairman, President and Chief Executive Officer

Date: February 7, 2020

By: /s/ Kent G. Townsend

Kent G. Townsend

Executive Vice President, Chief Financial Officer and Treasurer